

# Study abroad? Destination Ghent!



Jacob van Artevelde

A PRACTICAL GUIDE FOR INTERNATIONAL STUDENTS IN THE CITY OF GHENT

[www.studentingent.be](http://www.studentingent.be)





## FOREWORD

*Welcome to Ghent, the largest student city in Belgium!*

*With its 65,000 students, Ghent is the largest city of students in Belgium. Thanks to its unique combination of first-class education and many leisure activities, our city attracts a very large number of students. With its university and four university colleges, Ghent is able to offer a wide range of study opportunities.*

*Being a student is more than just studying. It also includes living, transport, nightlife, cultural experiences, extra earnings, and leisure,...*

*Ghent City Council tries to make student life as practical and pleasant as possible in every field.*

*In this brochure you can find information about the courses on offer, everyday life in Ghent, the steps you should take to register with the city council and meet the administrative regulations, and - of course - the numerous ways to spend your leisure time. Ghent boasts a unique mixture of historical architecture and contemporary events, museums of international repute, impressive*

*gastronomic choice, and spectacularly good nightlife. In short, every visitor will find something to suit their needs!*

*This brochure also shows you the most distinct characteristics of our city and outlines our efforts to keep the city alive for all its inhabitants.*

*With mutual respect we can all enjoy living in this beautiful city.*

*We wish you a pleasant stay in Ghent, and all the best with your studies!*

*Rudy Coddens*

*Local councillor for Education*

# CONTENT

## FOREWORD

## INTRODUCTION

1. Belgium .....	6
2. Flanders, the hub of Europe .....	7
3. Our tolerant society .....	7
3.1. Multicultural society.....	7
3.2. Relations between sexes.....	8
3.3. Interpersonal relations.....	9
4. The City of Ghent .....	9
4.1. History of the city of Ghent .....	9
4.2. Famous people from Ghent .....	11
4.3. Tourism & sightseeing .....	12

## HIGHER EDUCATION

1. Higher education in Flanders .....	14
1.1. Bachelor and master structure.....	14
1.2. Associations.....	15
1.3. Flexible learning paths .....	15
1.4. Degrees .....	15
1.5. Admission requirements .....	17
1.6. Accreditation .....	17
2. Higher Education in Ghent .....	18
2.1. Ghent University ( <i>Universiteit Gent</i> ).....	18
2.2. University College Arteveldehogeschool .....	19
( <i>Arteveldehogeschool</i> )	
2.3. University College Ghent .....	21
( <i>Hogeschool Gent</i> )	

2.4. Catholic University College Ghent .....	22
( <i>KaHo Sint-Lieven</i> )	
2.5. University College for the Sciences .....	23
& the Arts ( <i>Hogeschool voor</i> <i>Wetenschap &amp; Kunst</i> )	

## REQUIREMENTS

### BEFORE YOUR DEPARTURE

1. Application process for international students .....	25
2. Visa requirements and other formalities before your departure.....	27
2.1. Short stays ( <i>less than three months</i> ) .....	27
2.2. Long stays ( <i>more than three months</i> ).....	28
2.2.1. EU and some non-EU countries: a valid passport or identity card .....	29
2.2.2. All other countries: Schengen visa type D .....	29
2.2.3. Processing of the visa application for students.....	30
3. Health insurance .....	31
4. Don't forget to bring.....	32

## YOUR ARRIVAL IN GHEENT

1. Registration at the host institution.....	33
2. Registration at the City of Ghent: the Foreigners Registration Office.....	33
2.1. Students from neighbouring countries .....	33
2.2.1. You want to keep your home address .....	33
2.1.2. You wish to be domiciled in Ghent .....	34
2.2. Students from other EU countries.....	34
2.3. Students from non-EU countries .....	34
2.3.1. You enter Belgium as a student with a Schengen visa type D .....	34
2.3.2. You enter Belgium as a tourist.....	34
2.4. Important addresses: City Council, Foreigners Registration Office .....	35
2.5. Your departure .....	35

## TRANSPORT & TRAVEL

1. How to get to Ghent?.....	36
1.1. By air.....	36
1.2. By bus .....	37
1.3. By car .....	37
1.4. By train.....	37
2. Transport in Ghent.....	38
2.1. Public transport.....	38
2.2. Rent-a-bike .....	39
2.2.1. Bike repair .....	40
2.2.2. Bicycle pumps.....	41
2.2.3. Bike sheds.....	41
2.3. Car parks.....	41
2.4. The residents' parking permit .....	41
2.5. Taxis.....	42

## LIVING IN GHEENT

### ACCOMMODATION

1. Private Housing and room exchange.....	47
2. Youth Hostels, Hotels, Bed & Breakfasts.....	48
3. Housing Services.....	49
4. The rental agreement.....	50
4.1. The deposit.....	50
4.2. Supplementary costs.....	51
4.3. Keep in mind.....	51
5. Keep your room locked.....	51
6. Respect your neighbours.....	51
7. Important advice.....	52
7.1. Fire insurance.....	52
7.2. Fire risk.....	53
8. Public utilities & waste management.....	53
8.1. IVAGO.....	53
8.2. Waste management.....	54
8.3. Hints for smooth waste management at your student room.....	55
9. Second-hand shops ( <i>Kringwinkels</i> ).....	55
10. Laundries.....	56

### FINANCIAL MATTERS

1. Money & banking.....	57
2. Public holidays.....	58
3. Shopping and markets.....	58
4. Bookshops.....	59

## STUDENT SERVICES

1. Student jobs.....	61
2. Student restaurants.....	62
3. Libraries.....	64
4. ICT facilities.....	64
5. Language Courses.....	65
6. Disabled students.....	65
7. Student Unions for international students.....	65
8. Student organisations at Ghent University.....	66

## KEEPING IN TOUCH

1. Using the phone.....	68
2. Mobile phones.....	68
3. Cybercafés.....	69
4. Hot spots in Ghent.....	69
5. Post offices.....	70

## HEALTH & INSURANCE

1. Health care: practical information.....	71
2. List of health insurers ( <i>Ziekenfondsen</i> ) in Ghent.....	73
3. General Practitioners.....	73
4. Dentists.....	74
5. Pharmacies.....	75
6. General Hospitals.....	75

## CULTURE & LEISURE

1. Cultural life.....	77
2. Concert halls and theatres.....	78
3. Cinemas.....	79
4. Museums and galleries.....	79
5. Sports.....	80
5.1. Sports information centre of the City of Ghent.....	80
5.2. Sport cards.....	80
5.3. Sports facilities at the institutions.....	81
5.4. Swimming pools.....	81
6. Relax, chill out, cool down... ..	82

## IMPORTANT TELEPHONE NUMBERS

## SURVIVAL DUTCH FOR BEGINNERS



# INTRODUCTION

## 1. Belgium

Belgium has been an independent constitutional monarchy since 1830. The present King is Albert II. Belgium has an area of 30,528 km<sup>2</sup> and is located centrally and strategically in Europe. Two out of three citizens of the European Union live within a radius of 350 km around Brussels, the capital of Belgium and Europe.

In Belgium three cultures coexist: the Flemish, the French and the German. In 1980, the country's institutional system was reshaped to accommodate that reality.

Currently, there are three language-based Communities, which are self-governing in many important areas such as education, culture, economy, agriculture, social welfare and environment.

Belgium has a maritime climate, as a consequence of which fog and rain are common here, as is snow in winter. The most pleasant months in terms of temperature are between April and October. Temperatures vary between 10°C and 35°C in summer and -15°C and 15°C in winter. Rainwear, warm clothes and an umbrella will be needed, but not all the time!

## 2. Flanders, the hub of Europe

Flanders has an area of 13,522 km<sup>2</sup> and is situated in the northern region of Belgium. This Dutch-speaking part of Belgium boasts about 6 million inhabitants. French is spoken in the southern part of Belgium, Wallonia, and to a large extent in Brussels as well. The very small German-speaking community is located on the eastern border of Belgium.

Flanders is in the centre of the major West European industrial regions. The dense road, waterway and rail network, four sea ports and three airports make Flanders the ideal gateway to Europe, which is why many multinationals have chosen Flanders as the base for their operations on the European market.

Ghent is situated in Flanders, the northern part of Belgium, 50 kilometres from Brussels, Bruges and Antwerp.

It is important to realise that the language spoken (and lectured) in Ghent is Dutch, the language of twenty million Dutch and Flemish people. Dutch is rather similar to German and is related to English as well. There are only some marginal differences between the Dutch spoken in Flanders and that in The Netherlands, comparable to the differences between British and American English (mainly in the accent, and in some vocabulary).

*"It is a marvellous city, the meeting place of four rivers, the Scheldt, the Lys, the Lieve and the Moere.*

*A network of streaming water dividing the town in 36 islands. With its barges, its bridges and the reflection of the old façades in the water, Ghent is a kind of Venice of the North."*

*Victor Hugo, 1840*

## 3. Our tolerant society

### 3.1. Multicultural society

In Flanders, several cultures coexist peacefully. The Turkish, African, Moroccan and Asian minorities are considered to be cultures that enrich the Flemish culture. Mutual respect is very important in a multicultural society. Racism, violence and discrimination against migrants are crimes that will be prosecuted.

### 3.2. Relations between sexes

As in many other parts of the world, the traditional image of women has changed. Women have equal rights and the same professional status as men. They are emancipated, self-confident and do not allow themselves to be dominated. Opinions of both men and women are equally respected and accepted.

Depending on your home culture, you might be shocked by the liberal dress code that applies in Flanders. “Flimsy clothing” is perfectly acceptable in this country. No conclusions should be drawn about a person’s morals from the way he or she dresses. Since the 1960s, both men and women have taken the initiative when it comes to getting to know someone. But take care – even serious flirting might not turn into a major love affair. If one of the parties concerned doesn’t want to take it any further (yet), the other party will have to accept this.

Since the 1990s, homosexuals have openly expressed their sexual preference and the topic is no longer taboo in Belgium and Flanders. Gay and lesbian people are allowed to marry and to adopt children. Two men or two women walking hand in hand and kissing in the street are considered as normal as heterosexual couples.

Violence and discrimination against men, women, gay, lesbian and transgender people are serious criminal offences which will be prosecuted.





### 3.3. Interpersonal relations

At first, Flemish people appear to be modest and introverted. Initially, most of them do not make contact easily with people they do not know. From the moment they get to know you, however, they become very sociable. Never hesitate to start a conversation, the Flemish are helpful and friendly, especially if you try to talk their language. If people hear that you do not speak Dutch easily they will switch to French, English, German or another language to help you.

Belgian and Flemish people meet at several places: people with a common interest often get together for activities like sports, cooking, playing games or simply for a chat in a pub; young people meet at home, at their student room, in pubs and in clubs. When the weather is nice, students also meet on the Graslei in the centre of the city.

It is good to know that if you are invited to dinner, you should bring your hosts a little present. Students prefer to cook together and, normally, everybody contributes to the meal.

Flemish people are mostly open-minded. Nevertheless, people may be offended when young people are violent, make a lot of noise, or behave dangerously. On buses, trains and trams people talk quietly and it is polite for young people to give their seats to pregnant women, the elderly and the handicapped. Leaving rubbish on the tram, train or bus or

throwing litter on the street is not allowed! In railway stations, schools, buses, trams, trains, restaurants and other public places, smoking is strictly forbidden.

## 4. The City of Ghent

### 4.1. History of the City of Ghent

Around the year 867, Baldwin Iron Arm, the first Count of Flanders, decided to build a castle at the meeting of the Lieve and Lys rivers in order to hold back the raiding Norsemen. Soon a town arose around the castle, and Baldwin adopted it as the seat of his domain. By the 12th century, the castle had expanded and was strengthened and the town of Ghent was rapidly growing into a prosperous city. The cloth trade flourished here like nowhere else. Such levels of prosperity, however, caused the less prosperous workers and citizens to come into conflict with the ruling nobility several times in the following centuries.

By the late 15th century, the cloth trade began to wane. Nevertheless, Ghent remained a thriving city by shifting its economy to the shipping trade along the Lys and the Scheldt (Schelde). In the second half of the century, however, the closing of the Scheldt brought commercial decline, which lasted until the revival of the cloth industry during the industrial boom of the 19th century.

Ghent, which was the 16th century's most powerful city in north-western Europe, next to Paris, is now the lively core of a large area (population 237,000) with a historical centre that breathes history and charm. Cosy corners alternate with pleasant and busy shopping streets. Ghent distinguishes itself from other Flemish cities by its combination of industry and commerce, and agreeable charming inner city that has preserved many of the old medieval quarters. At the end of November 2008, National Geographic Travellers Magazine ranked Ghent third in its global ranking of Authentic Destinations! The university campuses are spread across the city, which enlivens the atmosphere. with their 65,000 university and university college students.

Ghent is at the heart of Europe, being only 30 minutes away from Brussels, Antwerp, Bruges, the coast, France and the Netherlands. Its is also connected to modern seaports, being the terminus of important navigation routes, all of which provides considerable industrial activity. A network of waterways connects Ghent with a vast "hinterland". Situated at the junction of the motorways E17 (Lisbon-Stockholm) and E40 (London-Istanbul), the city is as easy to reach by car as by train.

The city is, moreover, also a cultural attraction with its important music and film festivals, as well as its varied theatre and performance scene. Did you know that Ghent is a very old, but at the same time a very young city? For every traditional theatre, there are five small, independent

venues and for each commercial cinema complex, there is an arthouse cinema as well. The music scene is live and original, with many international bands playing Ghent, and the Belgian festivals, all year round. In June 2009, Ghent has received the title 'Unesco Creative City of Music'.

Ghent was also the first city in the world to officially launch a vegetarian day, which has received worldwide attention in the press. The campaign "Thursday Veggie Day" was officially launched in Ghent on May 13th 2009 and is invented by EVA (Ethical Vegetarian Alternative, Belgium's biggest vegetarian organisation) and since 2009 has been officially supported by the city of Ghent. Through the campaign Ghent citizens are encouraged to eat vegetarian at least one day a week, for example on Thursday.

Through a decrease in meat consumption, the City of Ghent, one of the 370 European climate cities, is taking a big step in its engagement to go beyond national and European environmental objectives. Moreover, a lower meat consumption perfectly fits in the health policy of the City of Ghent.

## 4.2. Famous people from Ghent

- Saint Bavo, patron saint of Ghent (589-654)
- Henry of Ghent, scholastic philosopher (c. 1217-1293)
- Jacob van Artevelde, statesman and political leader (c. 1290-1345)



*Jacob Van Artevelde became one of Ghent's heroes when he succeeded in reversing the English boycott on wool imports. Thanks to him, the Ghent cloth industry could finally thrive again, and went on to flourish as never before. Unfortunately, when Edward III appeared to renege on his solemn promises, unrest flared up again and Van Artevelde was murdered. Since his statue was erected in 1863 in the middle of the Vrijdagmarkt, he has and will forever point towards England, the country that both made him great and led to his death.*

- John of Gaunt, 1st Duke of Lancaster (1340-1399)
- Jan van Eyck, painter of the 'Mystic Lamb' (c. 1385-1441)
- Hugo van der Goes, painter (c. 1440-1482)
- Jacob Obrecht, Renaissance composer (c. 1457-1505)
- Charles V, Holy Roman Emperor (1500-1558)
- Cornelius Canis, composer of the Renaissance, music director for the chapel of Charles V in the 1540s-1550s
- Daniel Heinsius, scholar of the Dutch Renaissance (1580-1655)
- Caspar de Crayer, painter (1582-1669)
- Frans de Potter, writer, (1834-1904)
- Jan Frans Willems, writer (1793-1846)
- Joseph Guislain, physician (1797-1860)
- Hippolyte Metdepenningen, lawyer and politician (1799-1881)
- Louis XVIII of France was exiled in Ghent during the Hundred Days in 1815
- Charles John Seghers, Jesuit clergyman and missionary (1839-1886)
- Victor Horta, Art Nouveau architect (1861-1947)
- Maurice Maeterlinck, poet, playwright, essayist, recipient of the Nobel Prize in literature (1862-1949)
- Frans Rens, writer, (1805-1874)
- Leo Baekeland, chemist and inventor of Bakelite (1863-1944)
- Pierre Louÿs, poet and romantic writer (1870-1925)
- Marthe Boël, feminist (1877-1956)
- Corneille Jean François Heymans, physiologist and recipient of the Nobel Prize in Physiology or Medicine (1892-1968)

- Suzanne Lilar, essayist, novelist, and playwright (1901-1992)
- Jean Daskalidès, gynaecologist and founder of Leonidas chocolates (1922-1992)
- Jacques Rogge, International Olympic Committee President (born 1942)
- Frank De Winne, cosmonaut (born 1961)

### 4.3. Tourism & sightseeing

The Tourist Office of Ghent offers an excellent service to visitors: pick up a copy of the beautiful and free colour brochure with pictures of all the sights in town.

***People of Ghent, the 'stroppendragers'***  
***(literally: "those with a noose around the neck")***

*In 1537 Emperor Charles V found the inhabitants of Ghent guilty of disobedience, forgery, popular uprising, rebellion and lese-majesty. He sentenced them to public humiliation: they had to walk the streets barefoot, with only a shirt on and wearing a noose around their neck.*

*Nowadays, they re-enact the incident with their heads held high, as proof of their proud obstinacy.*

Fixed guided tours leave from the Tourist Information Office at 14h30 (every day from May to the end of October, only on Saturdays from November to the end of April). You can book by phone on + 32 (0) 9 233 53 11 or on the spot from 11h30 till 14h30. The price is 7 EUR per person for a 2-hour tour.

Tourist attractions include: St Bavo's Cathedral, containing the world-famous painting the 'Adoration of the Mystic Lamb' (Het Lam Gods) by Jan Van Eyck, the Castle of the Counts (Het Gravensteen), the riverside quays of the Graslei and the Korenlei, St Michael's Bridge, St Peter's Abbey, Het Pand, the Belfry, the Vrijdagsmarkt, the SMAK modern art gallery, the beguinages, St Bavo's Abbey, the City Hall, the Patershol area, the Rabot, the flea market at St Jacobs.

"Ghent by night" is unmissable! Many historical buildings and monuments are lit up every night from dusk till midnight. The 'Three Towers' are illuminated till dawn.

**Tourism East Flanders** - Sint-Niklaasstraat 2 – B-9000 Gent  
 tel + 32 (0) 9 269 26 00 - [toerisme@oost-vlaanderen.be](mailto:toerisme@oost-vlaanderen.be) - [www.tov.be](http://www.tov.be)

#### **Tourist office for Flanders (Toerisme Vlaanderen)**

Tourist information - Grasmart 63 – B-1000 Brussel  
 tel + 32 (0) 2 504 03 90 - fax + 32 (0) 2 513 04 75  
[www.visitflanders.com](http://www.visitflanders.com) - [info@toerismevlaanderen.be](mailto:info@toerismevlaanderen.be)

## Belgium



### Flanders Today

An independent newsweekly on Flanders in English, a daily updated review of the Flemish press, press contacts and more.  
[www.flanderstoday.eu](http://www.flanderstoday.eu)

### The Tourist Office of Ghent (*Dienst Toerisme*)

Crypt of the Belfry, Botermarkt 17A, B-9000 Gent  
tel + 32 (0) 9 266 56 60

#### ✓ NEW ADDRESS

From the end of 2010, we will be happy to welcome you to our new information office in the Oude Vismijn (Old Fish Market) opposite the Castle of the Counts (Sint-Veerleplein 5).  
[visit@gent.be](mailto:visit@gent.be) - [www.visitgent.be](http://www.visitgent.be)

### Gentinfo

tel + 32 (0) 9 210 10 10 - [www.gentinfo.be/gentinfo](http://www.gentinfo.be/gentinfo)  
Monday to Saturday: 08h00-19h00

### Use-It (The Tourist Office for young people)

[info@use-it.be](mailto:info@use-it.be) - [www.use-it.be](http://www.use-it.be)

## Europe





# HIGHER EDUCATION

## 1. Higher education in Flanders

Higher education in Flanders is organised at universities and university colleges (*hogescholen*).

The standard of education in Flanders is one of the highest in Europe and it steadily continues to improve. In recent years there have been rapid developments and structural changes in higher education. Universities and university colleges are grouped in associations. From 2004-2005 they have operated within a uniform European framework of studies, offering bachelor's and master's degrees.

### 1.1. Bachelor and Master structure

After signing the Bologna Declaration the Flemish Minister for Education started a process to restructure the Flemish higher education system. The degree structure, based on three main cycles, constitutes the core of the new Higher Education Act, which introduced this new structure for all programmes in the academic year 2004-2005. The higher education system consists of:

- Bachelor degrees: professional, academic, advanced bachelor programmes;
- Master degrees: master and advanced master programmes;
- Ph.D. degrees.

## 1.2. Associations

The Higher Education Act also offered the opportunity to establish associations between universities and university colleges. An association is an official entity regulating the cooperation between a university and one or more university colleges. They improve interaction between education and research. In Flanders there are five associations.

## 1.3. Flexible learning paths

Higher education institutions in Flanders operate a full-fledged credit system based on ECTS (European Credit Transfer System). Each course unit carries a minimum of 3 ECTS credits. One ECTS credit equals 25 to 30 hours of study.

Course units are independent components for which students may enrol according to their own choice and time, taking into account the semester-based system and assessment. Students can opt for a standard learning path of 60 ECTS credits per year, for a part-time learning path, or for an individual learning path adjusted to their specific needs. Students can obtain exemptions from course units based on credits acquired elsewhere and on competencies acquired outside a formal learning context. These competencies are assessed by the institutions.

### *Important notice for foreign students*

Students from countries not belonging to the European Economic Region (EER) and requesting a residential permit can only register for a full-time diploma contract. They will not be granted a residential permit upon attempting to obtain any other type of registration (a part-time or individual trajectory diploma contract, a credit contract or an exam contract).

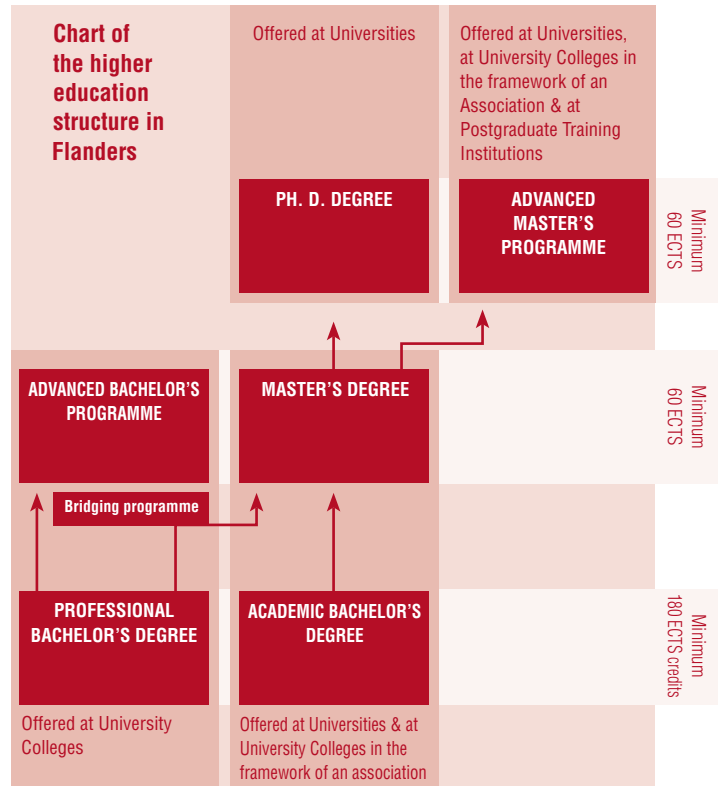
## 1.4. Degrees

After successfully completing at least 180 ECTS credits, students obtain a **bachelor degree**. *Professional bachelor* degrees prepare students for specific professions in industry, education, commerce, health, etc. To that purpose, courses are practice-oriented and include periods of work placement. These degrees are only awarded by the university colleges. Some university colleges also offer advanced bachelor programmes, which cover at least 60 ECTS credits. *Academic bachelor* degrees, on the other hand, prepare students for studies at master's level. These degrees are awarded by universities and some university colleges.

**Master programmes** are characterised by the integration of education and research and a master's thesis. They cover at least 60 ECTS credits. Depending on the field of study programmes last longer. A master degree is required for admission to an advanced master degree. Master and advanced master programmes are organised at universities or university colleges in the framework of an association.

**The Ph.D. degree** or “doctor’s degree” is the highest level of specialisation in scientific research. It is based on an original research project that takes at least two years, resulting in the public presentation of the doctoral thesis. This degree can only be awarded by universities.

The **diploma supplement** is made up according to the recommendations of the Council of Europe, Unesco and the European Commission. It is an important tool to improve international transparency and fair recognition of qualifications in the European Higher Education Area by 2010. A diploma supplement is awarded to all students regardless the programme followed. It is free of charge and issued in Dutch and English.





### 1.5. Admission requirements

For bachelor programmes, both professional and academic, the general admission requirement is a secondary school-leaving certificate. If a foreign qualification is recognised on the basis of a Flemish decree, a Belgian law, a European Directive or an international convention, the holder will get direct access to a bachelor programme. Admission may also be granted to students after individual assessment of their secondary education certificate. Higher education institutions are also allowed to admit persons who are unable to meet the general admission requirements, e.g. for humanitarian reasons where the refugee lacks the required documents. Entrance examinations have to be passed by any student who wants to take up studies in Dentistry, Medicine and Fine Arts. A number of professional bachelor degrees give access to advanced bachelor programmes (at least 60 ECTS credits).

Some academic bachelor degrees give direct access to master programmes. Some master degrees will give access to advanced master programmes (at least another 60 ECTS credits), in some cases a preparatory programme may be required.

Professional bachelor degrees may give access to some master programmes after either a bridging programme or a preparatory programme. The programme and study load will be determined by the higher education

institution taking into account the individual skills, work experience, qualifications and competencies of the student after an assessment interview. Foreign higher education degrees give access to master programmes and advanced master programmes in case the Institutional Board considers the foreign degree to be equivalent to the Flemish degree giving access to the programmes concerned.

Ph.D. programmes are open to graduates with a relevant master degree (in some cases after a preliminary examination, depending on the study field). Foreign higher education degrees give access to Ph.D. programmes in case the University Board considers the foreign degree to be equivalent to a Flemish master degree. The admission may still subject to a preliminary examination.

*More information can be found on  
[www.studyinflanders.be](http://www.studyinflanders.be)  
[www.ond.vlaanderen.be/english](http://www.ond.vlaanderen.be/english).*

### 1.6. Accreditation

Accreditation is the formal decision to recognise a programme that according to an independent organisation or agency meets the predefined quality standards. In Belgium it is the Dutch-Flemish Accreditation Organisation (NVAO) that verifies whether a programme meets the

predetermined minimal quality requirements. Accreditation is only one part of the quality assurance system of higher education in Flanders. This system consists of three parts: an internal part, an external part and the part where the formal decision is taken. More information on accreditation and the common accreditation body for higher education programmes in Flanders and the Netherlands can be found on the NVAO website.

The Higher Education Register contains detailed information on all the accredited bachelor and master programmes on offer in Flanders.

*Higher Education in Flanders [www.highereducation.be](http://www.highereducation.be)*

*VLHORA [www.vlhora.be](http://www.vlhora.be)*

*VLIR [www.vlir.be](http://www.vlir.be)*

*NVAO [www.nvao.net](http://www.nvao.net)*

## **2. Higher Education in Ghent**

### **2.1. Ghent University (Universiteit Gent)**

*Member of Ghent University Association*

*Sint Pietersnieuwstraat 25, B-9000 Gent*

*tel + 32 (0) 9 264 31 11*

*[www.UGent.be](http://www.UGent.be)*

Founded in 1817 as a Latin-speaking State University by William I, King of the Netherlands, Ghent University is a relatively young university. After its independence in 1830, the Belgian state was in charge of the administration of Ghent University; French was the new official academic language. In 1930 Ghent University became the first Dutch-speaking university in Belgium. The Decree of 1991 assigned great autonomy to the university.

Over the years eminent scientists such as Joseph Plateau (physicist, considered as a pioneer in the development of motion pictures), Leo Baekeland (inventor of Bakelite) and Corneel Heymans (Nobel Prize winner in Medicine) studied and worked at Ghent University.

With a view to cooperation in research and scientific service, numerous research groups, centres and institutes have been founded over the years. Several of them are renowned worldwide, in various scientific disciplines such as biotechnology, aquaculture, microelectronics and history.

Today, after decades of uninterrupted growth, Ghent University is one of the leading institutions of higher education and research in the Low Countries. Ghent University is an open, committed and pluralistic university with a broad international perspective.

Located in Flanders, the Dutch-speaking part of Belgium and the cultural and economical heart of Europe, Ghent University is an active partner in national and international educational, scientific and industrial cooperation.

Because it plays a leading role in the academic and scientific world, Ghent University attaches great interest to a transparent organization structure, a dynamic human resources policy, an active environmental policy, its support to spin-offs and other new initiatives.

Ghent University has over 130 faculty departments, divided into the 11 faculties listed below, which offer high-quality courses in their scientific disciplines, each inspired by innovative research.

### Faculties

(see also: [www.ugent.be/en/faculties](http://www.ugent.be/en/faculties))

- Arts and Philosophy
- Law
- Sciences
- Medicine and Health Sciences
- Engineering
- Economics and Business Administration
- Veterinary Medicine
- Psychology and Educational Sciences
- Bioscience Engineering
- Pharmaceutical Sciences
- Political and Social Sciences

More information about studying at Ghent University can be found here:  
[www.ugent.be/en/teaching](http://www.ugent.be/en/teaching)

In addition to these faculties, Ghent University has five **Doctoral Schools** to group doctoral researchers together. These schools provide support to doctoral students through specialized courses as well transferrable skills training. They contribute to a quality culture in research, and take care of the social and international visibility of the doctoral degree. More information: [www.ugent.be/doctorschools](http://www.ugent.be/doctorschools)

### Contact data for International Degree Students

The International Admissions Desk is a part of the Student Administration Office, Department of Educational Affairs. The desk deals with International Degree Students from the application up to enrolment and also delivers the diplomas.  
[www.ugent.be/en/degree](http://www.ugent.be/en/degree)  
[internationalstudents@UGent.be](mailto:internationalstudents@UGent.be)

### Contact data for Exchange Students

The UGent International Relations Office is responsible for the support and follow-up of international relations and student mobility.  
[www.ugent.be/en/exchange](http://www.ugent.be/en/exchange)  
[Andre.DeCokere@UGent.be](mailto:Andre.DeCokere@UGent.be)

### Contact data for PhD Students

[www.ugent.be/en/phd](http://www.ugent.be/en/phd)

## 2.2. University College Arteveldehogeschool (Arteveldehogeschool)

*Member of Ghent University Association*

*Hoogpoort 15 - B-9000 Gent*

*www.arteveldehs.be*

*Office for educational development and internationalisation*

*Benedicte Desmedt tel + 32 (0) 9 235 20 41*

*Petra Gillis tel + 32 (0) 9 235 20 42*

*Anne Van Autryve tel + 32 (0) 9 235 20 44*

*fax + 32 (0) 9 235 20 88*

*E-mail international@arteveldehs.be*

University College Arteveldehogeschool is one of Flanders' largest university colleges of professional education. It thinks and acts internationally while focusing on the future. It is a dynamic centre of knowledge and a unique organisation of education with an innovative educational concept. Studying at University College Arteveldehogeschool in Ghent will give you an excellent education, as well introducing you to the attractive social, cultural and tourist activities of the city.

Since the implementation of the two-tier bachelor-master structure, University College Arteveldehogeschool offers 22 degree programmes:

14 professional bachelor degrees, 1 academic bachelor degree and 2 master's degrees (in co-operation with the Ghent University Association), 1 master's degree, 3 advanced bachelor degrees and 1 advanced master degree (in co-operation with Ghent University).

### **Professional Bachelor** in (180 ECTS credits):

Business Management	Midwifery
Communication Management	Nursing
Journalism	Podiatry
Office Management	Nursery Education
Graphic and Digital Media	Primary Education
Occupational Therapy	Secondary Education
Speech Therapy and Audiology	Social Work

### **Academic Bachelor** in Physiotherapy (180 ECTS credits)

### **Advanced Bachelor** in (60 ECTS credits):

Creative Therapy	Special Education
Special Educational Needs	

### **Master** in:

Nursing and Midwifery	60 + 60 ECTS credits
Social Work	60 + 60 ECTS credits
Physiotherapy	60 ECTS credits

### **Advanced Master** in Physiotherapy for Special Groups (60 ECTS credits)

Internationalisation is one of the pillars of the mission of University College Arteveldehogeschool. This is put into practice by a long tradition of cooperation in Europe regarding student and staff mobility, participation in international programmes, joint educational development, research and services. Another important goal is the construction of a worldwide qualitative network of strategic partners to enable the institution to set up cooperations beyond the borders of Europe. Furthermore University College Arteveldehogeschool is an active member of several international networks, such as Nafsa, Eaie, Ean, Eurashe, Atee, Nacnah, Ashap, Euprera, Enphe, Enothe, Comenius, Coehre, Businet, etc.

For international students University College Arteveldehogeschool also offers a variety of international programmes which are taught in English. *More information on these programmes can be found on the website [www.arteveldehs.be](http://www.arteveldehs.be) (choose 'English').*

### **2.3. University College Ghent (Hogeschool Gent)**

*Member of Ghent University Association  
Kortrijksesteenweg 14 - B-9000 Gent  
[www.hogent.be/English](http://www.hogent.be/English)*

#### *Central International Office*

*Kathleen Van Heule tel +32 (0) 9 243 34 81*

*Inez Adriaensen tel +32 (0) 9 243 34 82*

*Sofie Truwant tel +32 (0) 9 243 34 83*

*Brigitte Hoydonckx tel +32 (0) 9 243 34 84*

*Sofie Taboureau tel +32 (0) 9 243 34 85*

*fax +32 (0) 9 243 33 52*

*E-mail [international@hogent.be](mailto:international@hogent.be)*

#### *International Students Registrar (regular students)*

*Katrien Van Acker tel +32 (0) 9 243 34 59*

*fax +32 (0) 9 266 08 46*

*E-mail [registrar@hogent.be](mailto:registrar@hogent.be)*

University College Ghent is Belgium's largest university college and offers Flanders' widest range of subjects. The 13 faculties house 17,211 students studying one of the 38 bachelor or 22 master's degrees. Ten of the subjects taught at this university college are unique to Flanders. Furthermore, several courses concerning international matters are taught in English. The institution has partnerships with European and non-European schools, providing exchange students an international programme. Both national and international students can take advantage of the free sports facilities. Student restaurants can be found at all eight campuses where students get good meals at affordable prices.

**Faculties** (see also: [www.hogent.be/english](http://www.hogent.be/english) > *identity kit* > *international relations office* > *faculty level*)

- Music  
international.cons@hogent.be
- Fine Arts and Drama  
international.kask@hogent.be
- Applied Business and ICT  
international.best@hogent.be
- Business Information and ICT  
international.binf@hogent.be
- Applied Business  
international.appliedbusiness@hogent.be
- Business Administration and Public Administration  
international.businessandpublicadmin@hogent.be
- Translation Studies  
international.translationstudies@hogent.be
- Biosciences and Landscape Architecture  
international.biot@hogent.be
- Applied Engineering Sciences  
international.engineering@hogent.be
- Technology  
international.technology@hogent.be
- Teacher Training  
international.teachertraining@hogent.be

- Social Work and Welfare Studies  
international.social.education@hogent.be
- Health Care  
international.healthcare@hogent.be

*On each campus students can access wireless internet.  
<http://helpdesk.hogent.be>*

## **2.4. Catholic University College Ghent (KaHo Sint-Lieven)**

*Member of the K.U. Leuven Association  
KaHo Sint-Lieven - International Office  
Gebr. Desmetstraat 1 – B-9000 Gent  
tel + 32 (0) 9 265 86 45 - fax + 32 (0) 9 265 86 46  
[euro@kahosl.be](mailto:euro@kahosl.be)  
[www.kahosl.be](http://www.kahosl.be)*

The Catholic University College Ghent (*Katholieke Hogeschool Sint-Lieven*) is a dynamic and young higher education institution. KaHo Sint-Lieven organises bachelor and master programmes at the campuses situated in Aalst, Ghent and Sint-Niklaas, and is a member of the K.U. Leuven Association. Postgraduate programmes and short study programmes can also be

taken here. The university college also offers a European master's degree in Food Science, Technology and Nutrition (Erasmus Mundus).

The study programmes are in biotechnology; health care; business studies; industrial sciences, technology and nautical sciences and teacher training.

#### **Bachelor degrees:**

- Biomedical laboratory technology: medical laboratory technology, pharmaceutical and biological laboratory technology
- Food and dietary science
- Chemistry: chemical laboratory technology, biochemistry, environmental care
- Electro-technology
- Electronics: electronics, information and communication technology
- Mechanical design and production technology
- Industrial science in civil engineering, chemistry, electronics, electro-mechanics

#### **Master's degrees:**

- Industrial science in: civil engineering, surveying, biochemistry, chemistry, electronics/ICT, electro-mechanics, electro-technology.

**Erasmus Mundus Master's** course "European Msc in Food Science, Technology and Nutrition" – [www.sefotechnut.org](http://www.sefotechnut.org) – [sefotechnut@kahosl.be](mailto:sefotechnut@kahosl.be)

## **2.5. University College for the Sciences & the Arts (Hogeschool voor Wetenschap & Kunst)**

*Member of the K.U. Leuven Association  
[www.sintlucas.wenk.be](http://www.sintlucas.wenk.be)*

*Department of Visual Arts  
Zwartzustersstraat 34 – B-9000 Gent  
tel + 32 (0) 9 225 42 90 - fax + 32 (0) 9 223 46 36  
[international@kunst.sintlucas.wenk.be](mailto:international@kunst.sintlucas.wenk.be)  
[www.kunst.sintlucas.wenk.be](http://www.kunst.sintlucas.wenk.be)*

Sint-Lucas Visual Arts Ghent offers bachelor and master's programmes in visual arts and design. It combines the depth and slow pace intrinsic to artistic practice, the unpredictability of experiments and the latest developments in media and technology. Sint-Lucas aims to equip its students with the necessary knowledge, skills and vision to become the artists and designers of tomorrow. Students are tutored by eminent staff members who are actively involved in the art and design world and are thus ideally placed to stimulate the artistic and intellectual growth of future young artists and designers. The staff embodies the institute's humane environment. The students' learning process is facilitated by the infrastructure which allows both for classical working methods and for more experimental approaches to art.

### **Sweet Memories** **A gingerbread house**



*The story of Temmerman's confectionery and chocolate begins in 1904 with the marriage of Eugène Temmerman and Bertha Van Moffaert. Eugène, the son of a large family of farmers, preferred the trade of confectioner to being a farmer. During his training, he met Bertha, the daughter of a gingerbread manufacturer in Maldegem. After the wedding, they opened their own shop in Ghent at the corner of the Sint-Pietersnieuwstraat and the Lammerstraat. Here, he made chocolate and sweets, whereas biscuits and gingerbread were her specialities. Due to their passion for flavours, aromas and colours, their wide interests and their acquaintanceship with foreign students, they soon expanded their selection to exotic tastes. Immediately, their confectionery business started to boom.*

*Nowadays, you will find the family shop at the Kraanlei near the "Huis van Alijn" (Alijn House). The little house with the best sweetshop in town is officially called the "Huis van de Werken van Barmhartigheid" (House of the Works of Mercy). There is one work of mercy that is certainly still being practiced here today: feeding those with a sweet tooth...*

*Here you will find typical Ghent sweets that you won't find anywhere else. Make sure you try the famous "cuberdons" (a.k.a. "neuzekes" or "little noses"), "wippers", "mokken" and "katrienespekken".*

*Els Veraverbeke,  
Het Huis van Alijn  
[www.huisvanalijn.be](http://www.huisvanalijn.be)*



**Bachelor and Master's degrees:** Visual Arts (Fine Arts, Multimedia Design, Graphic Design, Textile Design).

**Bachelor degree:** Visual Design.

*Department of Architecture  
Hoogstraat 51 – B-9000 Gent  
tel + 32 (0) 9 225 10 00 - fax + 32 (0) 9 225 80 00  
[international@architectuur.sintlucas.wenk.be](mailto:international@architectuur.sintlucas.wenk.be)  
[www.architectuur.sintlucas.wenk.be](http://www.architectuur.sintlucas.wenk.be)*

The study of architecture is the study of the human environment, made concrete in the form of living spaces. The architectural environment is more than merely a practical construction, it also shapes daily life. It expresses the characteristics of people and their environment. Architecture represents human culture.

In this context Sint-Lucas Architecture trains architects, interior architects, interior designers and urban planners. The faculty has developed an international programme in English for incoming students.

**Bachelor and Master's degrees:** Architecture, Interior Architecture, Urban Planning & Spatial Design.

**Bachelor degree:** Interior Design.



A photograph of two young men with backpacks sitting on a stack of directional road signs. The signs are green and blue, with some text visible like 'R4', 'Zerlate', 'N70', 'Lochristi', 'Sint-Amandsberg', and 'Haven'. The word 'REQUIREMENTS' is overlaid in large white letters with a black outline at the bottom left of the image.

# REQUIREMENTS

## BEFORE YOUR DEPARTURE

### 1. Application process for international students

Going abroad for an extended time is always the start of an adventure. This is why it is important that you do not set out unprepared. Early contact with your host institution is essential in order to properly prepare for your stay.

For more information on the admission procedure and deadlines, please contact the university or the university college you'll be studying at, since this will differ for each institution. Surf and read, mail or phone for more information.

#### Ghent University

##### International Degree Students

- General information: [www.ugent.be/en/](http://www.ugent.be/en/)
  - Admission procedure: [www.ugent.be/en/degree](http://www.ugent.be/en/degree)
  - Contact: International Admissions Desk:  
[www.ugent.be/en/teaching/studentadmin](http://www.ugent.be/en/teaching/studentadmin)
- Contact e-mail: [internationalstudents@UGent.be](mailto:internationalstudents@UGent.be)

##### Exchange Students

- General information: [www.ugent.be/en/exchange](http://www.ugent.be/en/exchange)
- Application procedure:  
[www.ugent.be/en/teaching/internationalisation/docs/forms.htm](http://www.ugent.be/en/teaching/internationalisation/docs/forms.htm)

- Registration upon arrival:  
[www.ugent.be/en/teaching/internationalisation/docs/registration.htm](http://www.ugent.be/en/teaching/internationalisation/docs/registration.htm)
- Contact: Exchange students Adviser:  
[www.ugent.be/en/teaching/internationalisation/docs/fsa.htm](http://www.ugent.be/en/teaching/internationalisation/docs/fsa.htm)

#### General questions

- [www.UGent.be](http://www.UGent.be)
- [internationalstudents@UGent.be](mailto:internationalstudents@UGent.be)

#### **University College Arteveldehogeschool**

- [www.arteveldehs.be](http://www.arteveldehs.be) (choose 'English')
- [international@arteveldehs.be](mailto:international@arteveldehs.be)

#### **University College Ghent**

- [www.hogent.be/English](http://www.hogent.be/English)
- Regular foreign student: [registrar@hogent.be](mailto:registrar@hogent.be)



#### *"Neuzekes" (small noses)*

*'Neuzekes', also known as 'tsoepkes' or 'cuberdons', are outstanding examples of Belgian sweets, and are red and cone-shaped. They have a small, sweet and sugared edge and a tender inside. The key ingredients are raspberry syrup, sugar and gum arabic. As this vegetable gum is rather rare, it is very expensive. A good cuberdon is three weeks old at the most; after this period, the sweets change into sugar. As they do not keep well, cuberdons are not exported. Consequently, one can only buy them in Belgium and therefore they are an exclusive speciality!*

- Exchange student: [exchange.students@hogent.be](mailto:exchange.students@hogent.be)
- General questions: [international@hogent.be](mailto:international@hogent.be)

#### **Catholic University College Ghent – KaHo Sint-Lieven**

- [www.kahosl.be/English](http://www.kahosl.be/English)
- international office: [euro@kahosl.be](mailto:euro@kahosl.be)

#### **University College for the Sciences & the Arts**

Department of Visual Arts

- [www.kunst.sintlucas.wenk.be](http://www.kunst.sintlucas.wenk.be)
- [international@kunst.sintlucas.wenk.be](mailto:international@kunst.sintlucas.wenk.be)

Department of Architecture

- [www.architectuur.sintlucas.wenk.be](http://www.architectuur.sintlucas.wenk.be)
- [international@architectuur.sintlucas.wenk.be](mailto:international@architectuur.sintlucas.wenk.be)

## **2. Visa requirements and other formalities before your departure**

More information can be found on:

- The Federal Public Service Foreign Affairs: [www.diplomatie.be](http://www.diplomatie.be)
- Federal Aliens' Office: [www.dofi.fgov.be](http://www.dofi.fgov.be).

All information below is subject to changes. Please check with the Belgian Embassy or Consulate in your country for the latest information. You can find a list with Consulates and Embassies on [www.diplomatie.be/en/addresses/abroad/default.asp](http://www.diplomatie.be/en/addresses/abroad/default.asp).

## 2.1. Short stays (less than three months)

*Access to Belgium for short stays (0-3 months) with a passport or identity card, without a visa.*

Inhabitants of the following countries can enter Belgium **with a valid identity card** (no visa or passport is required):

- the 27 European Union countries: Austria, (Belgium,) Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United Kingdom;
- other countries: Andorra, Liechtenstein, Monaco, San Marino, Norway, Iceland and Switzerland.

Inhabitants of the following countries can enter Belgium **with a valid passport** (no visa is required):

- the 27 European Union countries: Austria, (Belgium,) Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United Kingdom;

- other countries: Andorra, Antigua and Barbuda, Argentina, Australia, Bahamas, Barbados, Brazil, Brunei, Canada, Chile, Costa Rica, Croatia, El Salvador, Guatemala, Honduras, Hong Kong, Iceland, Israel, Japan, South Korea, Liechtenstein, Macao, Macedonia, Malaysia, Mauritius, Mexico, Monaco, Montenegro, New Zealand, Nicaragua, Norway, Panama, Paraguay, Saint Kitts and Nevis, San Marino, Serbia, Seychelles, Singapore, Switzerland, United States of America, Uruguay, Vatican City, Venezuela.

*Access to Belgium for short stays (0-3 months) with a passport and a visa (Schengen visa type C)*

Nationals of any country other than those referred to above and holders of identity and travel documents other than those mentioned above are allowed to enter Belgium, provided they have a valid passport or equivalent travel document plus a visa valid for Belgium. Inhabitants of e.g. Turkey will need a visa to enter Belgium, even for a short period.



*“Nonnebillen” (nun’s cheeks)*

*‘Nonnebillen’, also called ‘ouwe wijvevlies’ (old maid’s flesh) or ‘jong maskesvlies’ (young girl’s flesh) in the dialect of Ghent, have a very sweet taste. The fleshy texture and the colours explain the origin of the names. Traditional ‘nonnebillen’ are pink and white, although one also finds variations in chocolate and coconut. These sweets are sold in strips.*

Visa applicants must appear in person before the diplomatic or consular authorities. At this time, they must provide the documents required for the visa application.

Documents to be provided when applying for a Schengen visa type C are:

- a valid travel document (a passport, for example) to which a visa may be affixed;
- the validity of the travel document must be three months longer than that of the visa;
- if need be, any documents substantiating the purpose (for example, a letter of invitation from Ghent University) and conditions of the planned visit (for example, confirmation of accommodation);
- any document proving that the guest has sufficient means of support to cover the visit and the return, as well as any medical expenses, in the form of an undertaking of responsibility if need be (for example, an Erasmus grant).



#### *'Wippers' (bouncers)*

*'Wippers' are hard caramels with a thin layer of vanilla sugar. The name refers to the accidental origin of these sweets. While preparing soft caramel, the fire was too hot and as a result, the sweets 'bounced' out of the pot. In popular speech however, one hears the story that the supervisor was fooling around with the maid; the caramel remained on the stove for too long and hardened. 'Wippers' have become a real speciality of Ghent.*

## 2.2. Long stays (more than three months)

The Federal Public Service of the Interior is the sole Belgian authority competent for matters relating to the access, residence, settlement and expulsion of aliens.

*The Federal Public Service of the Interior,  
L'Office des Etrangers (Aliens' Office)  
Chaussée d'Anvers 59B, B-1000 Brussel.  
tel + 32 (0) 2 206 15 99 - [www.dofi.fgov.be](http://www.dofi.fgov.be)*

### 2.2.1. EU and some non-EU countries: a valid passport or identity card

An identity card or passport is sufficient to allow them to enter Belgium and remain there, provided their stay is regularised with the municipal authorities (the Foreigners Registration Office of the City):

- nationals of the 27 European Union countries: Austria, (Belgium,) Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United Kingdom;
- other countries: Iceland, Liechtenstein, Monaco, Norway and Switzerland enjoy free movement.

### 2.2.2. All other countries: Schengen visa type D

Inhabitants of other countries who wish to remain in Belgium for more than three months are subject to visa requirements (for example, Turkey, Russia, USA). They are required to make a prior, express application and to have been issued a special visa authorising temporary residence, namely, the Schengen visa Type D. It can take up to 5 months to receive a Schengen visa type D.

An application for a Schengen visa type D may be submitted exclusively to the Belgian diplomatic or consular authorities in the district where the applicant resides (addresses: see [www.diplomatie.be/en/addresses/abroad/default.asp](http://www.diplomatie.be/en/addresses/abroad/default.asp)). Belgian regulations establish specific procedures for only a small number of situations concerning visa applications for residence: i.e., studies, employment, family reunification, cohabitation and marriage. This does not mean that residence in Belgium for another purpose would be ruled out, but that the chances of being allowed to stay in the other cases are more limited.

In all cases, the visitor must be in possession of a travel document (passport) valid for at least one year, and, in most cases, a certificate of good conduct issued three months earlier at most and covering the last five years, or an equivalent document, and a medical certificate issued by a doctor approved by the Embassy.

Official documents drawn up in a language other than French, Dutch, English or German must be translated by a sworn translator. Foreign official documents (originals and translations) shall be presented, after their legalisation by the local authorities, to the competent Belgian diplomatic authorities. The latter will make the legalisations and true copies for administrative purposes. The originals will be returned to the applicants.

Upon their arrival in Belgium, foreigners authorised to reside in Belgium must report to the municipal authorities of their place of destination to regularise their stay (the Foreigners Registration Office).



#### *'Katrienespekken' (Catherine's sweets)*

*'Katrienespekken' owe their name to 'Madam Catherine', who had a small sweetshop along the Sint-Michielsdelling where she sold her homemade 'katrienespekken'. There were two varieties: sweets with brown sugar and sweets with anise. In fact, these sweets were a kind of 'pulled sugar', which means that the sugar paste was tied several times around a hook in the wall. After that, the paste was pulled into a long, smooth and light strip; scissors were used to cut this strip into unequal lengths. Katrien Vermaelen set up her sweetshop in 1870. The recipe for 'katrienespekken' was passed on to the next owner in turn. The last 'Madam Catherine', Elza Guyssens, died in 1985. The story goes that she never revealed the secret of her sweets. And although confectioners are familiar with the technique of 'pulling sugar', they never tried to imitate these sweets.*

### 2.2.3. Processing of the visa application for students

In order to receive authorisation for temporary residence, an individual planning to come to Belgium to **study** will be required to provide the Belgian Embassy or Consulate in his or her country with following documents.

- A duly completed **visa application form** (provided by the local diplomatic or consular authorities).
- **Letter of invitation**

This evidence may be established by the following documents:

- an admission or enrolment certificate for one of the recognised higher education establishments, grant-maintained or organised by the authorities, or an application for an equivalence certificate for a diploma or certificate conferred abroad. The entry certificates or enrolment certificates must cover a full-time course of study (fewer hours are acceptable if the interested party can prove that this course of study will represent the student's main activity and will be used to prepare or complement another full-time course of study);
- an enrolment certificate concerning examinations for entering university when these examinations represent the condition for admission to the educational level in question: particularly the examination testing knowledge of the French language, which is required to be entitled to study in French-speaking universities; the examination of qualification for civil engineering studies; the entry examination for medical or dentistry studies at a Dutch-speaking university;

- an entry or an enrolment certificate for a teaching establishment listed as an approved establishment, updated each academic year by the Aliens' Office.

- Evidence that the applicant has sufficient **means of support**.

This evidence may be established by the following documents:

- a certificate issued by either an international organisation or a national authority, or by a Belgian or foreign legal person with a sufficient level of income. The certificate must state that the aspiring foreign student has received or will soon receive a grant or loan that is sufficient to cover his/her health care, subsistence, studies and repatriation expenses (for example, an Erasmus grant);
- a declaration in respect of the Belgian State and in respect of the student, signed by a Belgian or foreigner with a sufficient level of income, in which the said person undertakes to accept responsibility for the subsistence, study and repatriation expenses of the foreign student for no less than one academic year.



#### *'Muletrekkers' (making faces)*

*The name of this sweet tells you what might happen when you eat these sour balls. Actually, 'muletrekkers' are so sour that eating too many can damage the tongue. Originally, confectioners only made yellow 'muletrekkers' with lemon, but these were so successful that other flavours were devised: red balls with cherries and blue balls with violets.*

- A **medical certificate** issued by a doctor approved by the embassy, stating that the foreign student is not suffering from certain illness and does not have certain disabilities.
- If the student is over 21, a certificate of **good conduct** and a document certifying that he/she has not been convicted of any criminal act under common law.
- A valid **travel document** (passport) valid for at least 12 months.

### 3. Health insurance

Before entering Belgium, you should check whether your **health insurance** at home covers medical costs in Belgium. This is of the utmost importance because these costs can be very high.

Students from the European Economic Area (EEA) and Switzerland are insured by their homeland medical insurance company during their stay in Belgium.

Ask your insurance company for a European Health Insurance Card (EHIC) or an equivalent certificate in order to receive reimbursement of medical expenses immediately in Belgium or soon after your return home.

Students from outside the European Economic Area (Non-EEA) and Switzerland, or students without a European Health Insurance Card have to take out insurance.

You have two options:

- you can contact an insurance company in your home country and get a personal health insurance coverage for the duration of your stay in Belgium. Part of your medical expenses, based on your medical certificates, will be refunded once you are back home;
- you can contact a local health insurance fund (ziekenfonds or mutualiteit) on arrival in Belgium. Belgian health insurance funds reimburse legally specified parts of all unforeseen medical costs.

For further information about the Belgian health care system, check page 71.

Moreover, we also advise you to take out a supplementary **repatriation insurance** before your departure if this is not included in your health insurance. An additional **private liability insurance** is also strongly recommended. You might need it after (accidentally) hurting other persons or damaging other people's property.



#### *"Poepkes" (bums)*

*'Poepkes' are bright red sweets in the shape of half a cherry. But because of the resemblance to naked buttocks, they are better known as 'poepkes'. These sweets are made of hard or oiled gum with a cherry taste, and were the first fruit sweets to be sold.*

**STUDENT KICK-OFF 2010**  
**MORE IMPRESSIVE! MORE GHENT! MORE FESTIVE!**



*The new academic year 2010-2011 will start with a Big Bang worthy of the largest student city in Flanders: Student Kick-Off 2010, 29 September 2010, on St Pietersplein.*

*This welcome party for students by students is already in its fifth year and has become the biggest student event in Flanders. Student Kick-Off is the result of intense cooperation between the students of Ghent (and their unions), the City of Ghent and all the higher education institutions in Ghent.*

*Its ingredients are: top music, kicks and infotainment. Every year numerous activities are organised on the square. Students can also visit a huge info village with interactive stands from the Ghent Student Unions, the higher education institutions, the City of Ghent and associations of Ghent. All info can be found on: [www.studentkickoff.be](http://www.studentkickoff.be).*

#### 4. Don't forget to bring

- A valid national identity card or passport.
- A visa (only requested for some students – see page 26 of this brochure).
- Your driving licence.
- Confirmation of accommodation in Ghent (if you have already booked a room).
- Letter of Invitation /Admission from the host institution in Ghent.
- Health insurance (blue European Health Insurance Card or other health insurance valid in Belgium).
- Student card from your home university (or other proof of registration).
- A certificate containing all data concerning your grant.
- Passport photographs (minimum 6).
- Other insurance that may be applicable (e.g. private, home university, etc.).
- Contact data of person(s) to be contacted in case of emergency.
- Contact data of contact persons in your university.
- Contact details of your Embassy in Belgium ([www.diplomatie.be](http://www.diplomatie.be)).

It's a good idea to take some **photocopies** of the documents listed above.

#### *'Kloefkes' (clogs)*

*'Kloefkes' are clog-shaped sweets which taste of anise. Traditionally, these sweets were only offered around St Nicholas (6 December), but now you can buy them throughout the year. The colourful variants the 'Hevevrouwkes' (Our Lady) and 'mariakes' (the Virgin Mary) taste of fruit. Even today, these sweets are given away by St Nicholas when he visits children on 6 December.*





## YOUR ARRIVAL IN GHENT

### 1. Registration at the host institution

As you get off the train in Ghent St-Pieters station, it is time for your international adventure to start. Unfortunately, the start of this adventure also involves some administrative paperwork and some practical matters for you to take care of. Try to do this as soon as possible so that you can enjoy your stay to the full.

Please check in advance with your host institution which formalities have to be completed upon arrival.

### 2. Registration at the City of Ghent: the Foreigners Registration Office

All foreign students staying in Ghent have to report to the Foreigners Registration Office of the City of Ghent within eight working days after arrival. All information below is subject to changes. Please check [www.studentingent.be](http://www.studentingent.be) (>English> Requirements) for the latest information.

All foreign students who need a domiciliation can also register online at [www.studentingent.be](http://www.studentingent.be) (English/Requirements/Your arrival in Ghent/Registration at the City of Ghent).

You will receive a mail confirming your registration. After a police officer has checked that you do in fact live at your student residence, you will be posted an appointment at the Foreigners Registration Office to collect your residence permit.

#### 2.1. Students from neighbouring countries

*Neighbouring countries are the Netherlands, France, Germany and Luxemburg*

##### Two possibilities.

##### 2.1.1. You want to keep your home address and only require a temporary accommodation address

Please bring along the following documents:

- passport or identity card;
- study certificate: proof of registration at the host institution;
- 4 passport photographs on a white background;
- 10 EUR registration fee.

*=> You will immediately receive an "Annexe 33", valid till 31 October 2011 and you will not be registered as an inhabitant of the City of Ghent. Since this is not a domicile there is no need for on-line registration.*

##### 2.1.2. You wish to be domiciled in Ghent

Please bring along the following documents:

- passport or identity card;
- study certificate;

- European health insurance card or other proof of medical insurance;
  - a grant certificate or a written statement declaring that you have sufficient means to study in Belgium (you can complete this standard form at the office);
  - 5 passport photographs on a white background;
  - 15 EUR registration fee.
- => *You will receive an electronic E-card valid for 5 years.*

## 2.2. Students from other EU countries

Please follow instructions in 2.1.2.

=> *All European Erasmus students with a limited stay up till 4 ½ months will get a simple residence paper and do not need to pay for the electronic card.*

## 2.3. Students from non-EU countries

### Two possibilities.

#### 2.3.1. You enter Belgium as a student with a Schengen visa type D

Please bring along the following documents to the office:

- passport with visa;
- study certificate: proof of registration at the host institution;

- 5 passport photographs on a white background;
- 15 EUR registration fee.

=> *As a registered inhabitant of Ghent, you will receive an electronic E-card which will be valid till 31 October 2011.*

#### 2.3.2. You enter Belgium as a tourist

Please bring along the following documents to the office:

- passport (whether or not with visa);
- 5 passport photographs on a white background;
- 15 EUR registration fee.

=> *First, you will receive a "Declaration of Arrival" which is valid for three months or less if your tourist visa is valid for a period of less than 90 days. At this time, you will not yet be registered.*

Within the three-month period after your "Declaration of Arrival",

you will need to collect the following documents:

- study certificate: proof of registration at the host institution;
- a grant certificate or a written statement declaring that you have sufficient means to study in Belgium (you can complete this standard form at the office);
- certificate of good conduct from your home country;
- a medical certificate.

*The Foreigners Registration Office will issue a receipt, and will fax the*

entire file to the Ministry of Foreign Affairs, after which they will have to wait for approval before being able to complete your registration.

## 2.4. Important addresses: City Council, Foreigners Registration Office

For students living in the city centre, north of St-Pieters station:  
Foreigners Registration Office 'Het Zuid' (Administratief Centrum 'Het Zuid', Afdeling Vreemdelingen)  
Woodrow Wilsonplein, B-9000 Gent  
Counter 3 and 4  
tel + 32 (0) 9 266 71 50 - fax + 32 (0) 9 266 71 69  
Open: every working day between 08h00-13h00, Wednesday between 14h00-18h00.

For students living south of St-Pieters station:  
Dienstencentrum Nieuw-Gent, Rerum Novarumplein 186/A  
tel + 32 (0) 9 268 21 70 - fax + 32 (0) 9 222 06 25 - dcng@gent.be  
Open: every working day between 08h00-13h00 and 14h00-16h00, Wednesday between 14h00-18h00.

For students outside the Ghent territory:  
Go to the city hall of the city where you reside.

## 3. Your departure

Just as you register when you arrive, it is very important **to de-register when you leave!** One or two days before leaving Belgium, you must go to the City Hall and inform them of your departure. This closes your record at the Registration Office for Foreigners, and your landlord stops paying the taxes for your registration.

You can find the departure form and all the necessary information at [www.studentingent.be](http://www.studentingent.be) (English/Requirements/Your arrival in Ghent/Registration at the City of Ghent).



### 'Gensche mokken'

*'Gensche mokken' are biscuits with a marked anise taste. The name 'mokken' probably refers to the French word 'motte', the name for a butter or dough mould. Unless it refers to the Ghent word 'mokke', indicating a pretty girl or sweetheart? Anise is used in several regional sweets of Ghent, such as in these 'Gensche mokken' and in 'kloefkes'.*

*According to Mrs. Temmerman this is a historical phenomenon with a geographical explanation. Because of its riverbank situation, Ghent was often plagued by mosquitoes. As they have a strong scent, anise and cinnamon were used to chase away the mosquitoes.*



**WHERE IS MINE?**

**TRANSPORT  
& TRAVEL**

## 1. How to get to Ghent?

### 1.1. By air

Belgium's international airport is situated in Zaventem, on the outskirts of Brussels ([www.brusselsairport.be/en/](http://www.brusselsairport.be/en/)). From **Brussels Airport** (*Brussel Nationaal Luchthaven*) it is possible to travel to Ghent by train ([www.b-rail.be](http://www.b-rail.be)). In the airport, follow the signs to the train station, which is below ground level. Buy a ticket for Ghent St-Pieters station at the counter. A single fare (Brussels Airport – Ghent St-Pieters station) will cost around 11 EUR. You can board the direct train to Ghent, or you can take the shuttle train to Brussels Central Station, which runs every 15 minutes. There, you can change to a train to Ghent. From Ghent St-Pieters station, you can take several buses and trams to the city centre.

You can also fly to Brussels-Charleroi ([www.charleroi-airport.com](http://www.charleroi-airport.com)). From **Charleroi Airport**, you can take the bus to Brussels Zuid/Midi station (a 45 minute ride) for only 13 EUR, which runs every 30 minutes. From Zuid/Midi station you can get on the train ([www.b-rail.be](http://www.b-rail.be)) to Ghent. Buy a ticket for Ghent St-Pieters station in the train station. A single fare (Brussels Zuid/Midi station – Ghent St-Pieters station) costs around 8 EUR. There are usually three trains an hour

to Ghent from Brussels. From Ghent St-Pieters station, you can take several buses and trams to the city centre.

Other airports nearby: Antwerp Airport ([www.antwerpairport.be](http://www.antwerpairport.be)), Ostend Airport ([www.ost.aero](http://www.ost.aero)), Liege Airport ([www.liegeairport.com](http://www.liegeairport.com)), Lille Airport in France ([www.lille.aeroport.fr](http://www.lille.aeroport.fr)).

Some airline companies: Brussels Airlines ([www.brusselsairlines.com](http://www.brusselsairlines.com)), Wizz Air ([www.wizzair.com](http://www.wizzair.com)), Ryanair ([www.ryanair.com](http://www.ryanair.com)), Vueling ([www.vueling.com](http://www.vueling.com)), Blue Air ([www.blueair-web.com](http://www.blueair-web.com)).

Most mayor airlines can be found via this link:  
[www.brusselsairport.be/en/contact/airlines](http://www.brusselsairport.be/en/contact/airlines)

## 1.2. By bus

If you are planning to travel by bus or coach, you can contact Eurolines ([www.eurolines.be](http://www.eurolines.be)). The bus stops at Koningin Elisabethlaan 73, which is near Ghent St-Pieters station.

## 1.3. By car

If you decide to come by car, you will find Ghent at the crossroads of 2 large motorways:

- E17 connecting Lisbon, Paris, Ghent, Antwerp, Köln, Copenhagen, Stockholm;

- E40 connecting Calais, Ghent, Brussels, Frankfurt, Vienna, Budapest, Sophia, Istanbul.

Ghent's city centre is a pedestrian zone, so no cars are allowed. Some student residences have free parking spaces in the immediate surroundings.

## 1.4. By train

There are two railway stations in Ghent – Ghent Sint-Pieters and Ghent Dampoort – which allow smooth access to the Belgian railway network. If you are planning to travel by train frequently and if you are younger than 26, it is more economic to buy a “**Go Pass**”. This pass is valid for 1 year and allows you to travel by train 10 times to any station in Belgium, for only 50 EUR. A Go Pass entitles you to 10 second-class single journeys between two Belgian stations; so a single fare works out at 5 EUR. It's possible to use the Go Pass with several people at the same time, with each person using up one ride on the ticket. The Go Pass is particularly advantageous for longer journeys (except those passing through frontier points).

If you're older than 26, you can use the **Rail Pass**. This card gives the same benefits as the Go Pass, but it will cost you 74 EUR. More information on [www.b-rail.be](http://www.b-rail.be).

On Fridays (from 19h00) and in the weekend, it is more profitable to ask for a **“Weekend Ticket”**. When you travel alone, you get up to a 40% discount. When travelling with friends, the first passenger gets a 40% discount. The second, third, fourth, fifth and sixth passenger get a 60% discount, provided that all members of the group travel together.

You can also travel by high-speed train from Brussels to:

- Paris, Amsterdam, Aachen, Köln, Schiphol, The Hague, Marne-La-Vallée Euro Disney and Rotterdam with the Thalys train ([www.thalys.com](http://www.thalys.com));
- London, Ashford and Lille with the Eurostar train ([www.eurostar.com](http://www.eurostar.com)).
- More international trains? Go to:
  - [www.b-rail.be/int/E/](http://www.b-rail.be/int/E/)
  - [be.tgv.com/en/](http://be.tgv.com/en/)
  - [www.europeanrailguide.com](http://www.europeanrailguide.com)
  - [www.interrailnet.com](http://www.interrailnet.com).

## 2. Transport in Ghent

### 2.1. Public transport

Public transport in the city is extremely well organised. Buses and trams will take you to every possible destination in and around Ghent from

early in the morning till late at night. The night buses on Friday and Saturday evenings are free of charge!

Several bus and tram routes allow you to travel through Ghent or through one of the neighbouring towns (Bruges, Antwerp, etc.). To determine the fare of a bus ride, Ghent and its surroundings are divided into zones. The price that you have to pay for a ticket depends on the number of zones that you travel through and also on the place where you buy your ticket.

You can buy a ticket or a bus or tram card at the presale points of “De Lijn” (the Lijn shops, newspaper shops), at a presale ticket machine or from the bus or tram driver. When you buy your ticket or your bus or tram card in advance, you will save at least 20 %.

For a single journey in the city centre on a city bus or tram, you can buy a 1-hour ticket from the conductor (price: 2 EUR on the bus, 1.2 EUR presale), which you should validate in the machine next to the entry door. This ticket is valid for a one-hour journey in the city, including changes of bus/tram without restriction.

You will probably be using city buses or trams regularly. Then you are better off buying a *“Lijnkaart”*, which is 25 to 40 % cheaper than a ticket (price 1.5 EUR on the bus per ride and 0.8 EUR presale). Do not forget to validate your Lijnkaart each time you make a journey.

A **day ticket** costs 6 EUR (5 EUR presale) and allows you to travel through Ghent on any tram or bus you like during the entire day.

If you will be using buses and trams for a longer period, it might be a lot cheaper to buy a **season ticket**. Depending on your age, you can buy a “**Buzzy Pazz**” or an “**Omnipas**”. Both tickets are valid on any bus and/or tram of “De Lijn”. You can also use these season tickets in other Flemish cities, e.g. Aalst, Antwerp, Bruges, Genk, Hasselt, Kortrijk, Leuven, Malines, Ostend, Roeselare, Sint-Niklaas and Turnhout and the entire Belgian coast.

SEASON TICKETS BUS + TRAM DE LIJN		
Period	Buzzy Pazz (6-24 years)	Omnipas (25 - 59 years)
1 month	21.40 EUR	27,50 EUR
3 months	60 EUR	78 EUR
12 months	166 EUR	216 EUR

More information can be obtained at the **De Lijn** shops (*Lijnwinkels*):

- Belfort (open Mon-Fri 07h00-12h00, 12h30-19h00/ Saturday 10h45-17h30);
- St-Pieters station (open Mon-Fri 07h00-13h30, 14h00-19h00);
- Zuid (open Monday-Friday 07h00-13h30, 14h00-19h00);
- Gentbrugge (open Monday, Tuesday, Thursday and Friday 09h00-16h00, Wednesday 09h00-17h00, tel + 32 (0) 9 211 91 11).

Information line: + 32 (0) 70 220 200 - ovl@delijn.be - www.delijn.be

## 2.2. Rent-a-bike

Bicycles can be rented at the “vzw studentENmobilititeit”. A strong and practical bicycle lock is included in the rental price. The use of the bicycle lock is necessary to discourage thieves, but it’s even better to use two locks. Bicycle thefts happen every day.

Bicycles that are not safely secured or seem to be neglected are often collected by the npo “StudentENmobilititeit”. Bicycles outside the city centre and in the Ghent suburbs are subject to the same treatment. Such initiatives are to prevent that bicycles are stolen or keep withering away.

Is your bicycle stolen? Report the theft to the police within 24 hours, and try to notify the npo as soon as possible (at the latest within five working days). Provide a copy of the police report, the registration number and the keys of the bicycle locks. The sooner the npo is informed, the better they will be able to assist you in retrieving the stolen bicycle.

Furthermore, you will be given a replacement bicycle for the remaining rental period. You will only have to pay a new deposit. If the stolen bicycle is retrieved within six months, this sum will be refunded – possibly reduced by the costs of repair.

Did you fail to report the theft in time, or were you unable to hand the keys as proof that your bike was securely locked? Your deposit not

returned to you, and a fine of 150 euro for a standard bicycle or 100 euro for a second-hand model will be imposed.

prices are in EUR	1 month	3 months	6 months	10 months	12 months	14 months	Deposit
Recycled bike	10	15	23	27	32	40	60
Yellow bike	10	18	28	35	40	50	60
Yellow bike or folding bike with gear	10	20	33	40	45	55	60

**The total rental price has to be paid in cash when the bicycle is collected!**

There are different kinds of bicycles: recycled bikes, yellow bikes with or without gear and even folding bikes!

What do you need to bring along?

- Your student card.
- Your passport or identity card.
- A 60 EUR deposit and the rental price in cash.

*Contact: Kattenberg 2, B-9000 Gent*

*tel + 32 (0) 9 269 18 98 - fax + 32 (0) 9 269 18 99*

*studentenmobiliteit@gent.be*

*www.studentenmobiliteit.be/eng*

*Open: Monday, Wednesday, Thursday 13h00-16h00 and Tuesday 13h00-18h00.*

### **2.2.1. Bike repair**

If your bicycle is damaged, you can mend it yourself at one of the **4 bike repair sheds** ([www.studentenmobiliteit.be/eng](http://www.studentenmobiliteit.be/eng) > service > bike repair sheds).

#### **Bike repair shed “Blandijn”**

Sint-Hubertusstraat 2 (near Faculty of Arts and Philosophy, Blandijnberg)  
tel + 32 (0) 9 264 36 70

Open: every weekday from 08h00-10h30 and 12h00-14h00 (except Friday 08h00-11h00)

#### **Bike repair shed “Kattenberg”**

Kattenberg 2

tel + 32 (0) 9 269 18 98

Open: Monday, Wednesday and Thursday from 08h30-11h45 and 13h00-15h45, Tuesday from 10h00-11h45 and 13h00-16h45

#### **Bike repair shed “Rabot”**

Bargiekaai (campus KAHO Sint-Lieven, Rabot)

tel + 32 (0) 9 269 18 98

Open: Mondays and Wednesday 12h00-17h00

#### **Bike repair shed “Station”**

Roosakker (campus Schoonmeersen, near Ghent St-Pieters station)



Underground car park - P building

tel + 32 (0) 9 269 18 98

Open: Tuesday and Thursday between 12h00-17h00

### 2.2.2. Bicycle pumps

Bicycle pumps are set up at several locations across the city and at the bike repair sheds. This complimentary service is free of charge!

The city of Ghent installed two extra bicycle pumps which you can use day and night!

- Library Ghent-South (Woodrow Wilsonplein)
- Bikepoint Max Mobiel, Voskenslaan 27 - Ghent (behind Ghent St-Pieters station)

### 2.2.3. Bike sheds

Does your landlord provide a bicycle shed?

In that case we advise you to use it! If there are no facilities to store your bike, make sure it is parked out of the way of others.

It can be very inconvenient for parents with prams, wheelchair users and elderly people to constantly have to avoid bike obstacles on the pavement.

In case of abuse and/or repeated offences, the police can cut your bicycle lock and take away your bike. The lock will not be compensated for. Bicycle guards collect impeding bicycles and bicycle wrecks. If your bicycle has been collected, you can retrieve it at the Ghent Bicycle Depot.

*Ghent Bicycle Depot - Academiestraat 6, Gent*

*tel + 32 (0) 9 266 70 68 – [fietswacht@gent.be](mailto:fietswacht@gent.be)*

*Open: Monday 17h00-19h00 - Wednesday 14h00-16h00- Thursday 16h00-18h00 - Friday 12h00-14h00.*

### 2.3. Car parks

It is not easy to find a parking space in Ghent. The city has introduced time limits by means of parking machines and blue zone rules.

Exceptions are only made for inhabitants of the neighbourhood and disabled persons.

In the city centre, nine car parks provide nearly 4,000 parking spaces. More information on prices, special cards, etc. can be found at: [www.parkerbedrijf.gent.be/nl/parkings/parkings.html](http://www.parkerbedrijf.gent.be/nl/parkings/parkings.html).

### 2.4. The residents' parking permit

Special provision has been made for residents with a residents' parking permit (bewonerskaart), which is obtainable free of charge and provides unlimited parking in the designated areas.

Foreign students, who are registered as a Ghent inhabitant at the Foreigners Registration Office (see page 33) can also acquire this residents' parking permit free of charge.

First of all, you must live in a street with blue zone rules and/or in a paying car park. You must park your car in the neighbourhood of your home (permitted streets are indicated on your permit). When parking your car, your residents' parking permit must be displayed visibly behind the windscreen of your car.

*Where can you obtain a residents' parking permit?*

*"Parkeerbedrijf" - Sint-Michielsplein 9*

*tel + 32 (0) 9 266 28 00*

*parkeerbedrijf@gent.be*

*[www.parkeerbedrijf.gent.be/nl/straatparkeren/bewonersparkeren.html](http://www.parkeerbedrijf.gent.be/nl/straatparkeren/bewonersparkeren.html)*

*Open: Monday to Friday 08h00-13h00, Wednesday 14h00-18h00*

Please bring the following documents to the office:

- the foreigners identity card (for foreigners from outside the EU) OR the residence card of EU nationals;
- the original vehicle registration document (foreign vehicle registration documents are allowed as well);
- in case the vehicle is the property of another person, you will have to submit a certificate issued by the insurance company stating that the applicant is the main driver of the vehicle.

## 2.5. Taxis

### **Need a taxi?**

Taxi ranks can be found at the Ghent St-Pieters station, Station Dampoort, Korenmarkt, Woodrow Wilsonplein, Flanders Expo. If you want to make sure, book in advance.

*[www.visitgent.be](http://www.visitgent.be) – EN – Practical – Getting around – Taxi*



## MAP CITY OF GHENT

### FINDING YOUR WAY IN GHENT

*You really have to make an effort to get lost in Ghent. Especially now the brand new pedestrian signposting has been installed. From now on the city is divided into two districts, and each district into several sites. Arrows in different colours point the way from one site to the next and tell you in which district you are.*

*So each signpost contains a lot of information, but despite this it remains quite clear.*

*At the very top is a vertical blue or yellow panel that tells you at which site and in which district you are!*

*Immediately below this, a blue or yellow arrow points to the shortest way to the other district.*

*Below this are blue or yellow arrows pointing to the other sites in the district you are in.*

*The grey arrows (satellites) point to an attraction, car park or information point for the site you are at.*

*This signposting also points the way to the stations and coach parks. This new signposting means you will never again lose your bearings in Ghent!*







***Graffitistraatje (the Graffiti Street)***  
***Officially called the 'Werregarenstraatje'***

*Spraying graffiti is illegal in Ghent and the fines and sentences for people caught doing it are quite high. When you're caught red-handed, you risk eight days to a year in jail and a fine ranging from 130 up to 10,000 EUR.*

*And still it does not seem to deter the young artists... Many a façade in Ghent has been the target of graffiti artists, some more talented than others. In order to keep the tagging and spraying within bounds, the municipal authorities adopted an idea proposed by alderman Rudy Van Quauebeke. In 1996, they marked a number of zones where graffiti would be tolerated, one of which is the 'Werregarenstraatje'. Mr Van Quauebeke, moreover, succeeded in making his colleagues so enthusiastic about his plans that the local authorities also threw in a few cans of paint, besides two streets and a couple of urinals where graffiti artists can give rein to their talents. The paint was never used of course, since proper graffiti is always sprayed...*

*Visit the 'Graffitistraatje' from time to time, as new graffiti are sprayed here nearly every day.*



# LIVING IN GHENT

## ACCOMMODATION

### 1. Private housing and room exchange

Most students in Ghent rent a private room. There are several student residential areas in Ghent. The price for a room, flat or studio varies between 250 and 400 EUR per month depending on the area and the type of accommodation.

Please take into account that it won't be easy to find a room on the private housing market for a short stay. Landlords are seldom prepared to sign a rental agreement for less than 10 months. But maybe you can take part in the **'room exchange'**! The housing officers will be happy to inform you about this system. You can find a list with addresses and telephone numbers below (see: "3. Housing services"). Keep in mind though that not every institution participates in this programme.

#### *The Graslei*

*No greenery, but still THE place to chill out...the Graslei in the heart of the centre.*

*When the weather is nice, this is the place to hang about...day AND night. Anyone who is young and carefree simply adores the Graslei. It's like a beach without sand... and without palm trees of course. Just go get your picnic in the supermarket and join the rest of us!*

47

living  
in ghent

Students need to inspect the property, negotiate with the landlord and sign the rental agreement personally. This makes it almost impossible for international students to arrange permanent accommodation from outside Belgium. You are therefore strongly advised to come to Ghent as early as possible and use temporary housing for the first few days. For more details about temporary housing, check the following section: "Youth Hostels, Hotels, Bed & Breakfasts".

If you want to look for accommodation yourself, you should search for **signs (often orange)** stating "*te huur*" (for rent), or signs reading "*studentenkamers te huur*" (student room for rent). Telephone numbers of landlords are also available. Room hunting may take a couple of days of running around, but with some help from the housing officers at your host institution, you should be able to find a private room.

**The following web pages will certainly help you on your way:**

- the studentroom@Ghent database:  
[www.gent.be/immodatabank](http://www.gent.be/immodatabank) (in Dutch, English, French & German);
- the Immoweb-database:  
[www.immoweb.be](http://www.immoweb.be) (in Dutch, French & English);
- the KotCentral-Database:  
[www.student.be/nl/kotcentral](http://www.student.be/nl/kotcentral) (in Dutch & French);
- CasaSwap: [www.CasaSwap.com](http://www.CasaSwap.com).

If you want to furnish your room, you can visit the "**Kringwinkels**" (see page 55), where you can buy a variety of things like furniture, extra pots and pans, cooking utensils, etc. for very little money

## 2. Youth Hostels, Hotels, Bed & Breakfasts

Another possibility is to stay in a hotel or youth hostel during the first days of your stay and in the meantime look for a room yourself.

- You can visit the website of the City of Ghent to find a **hotel** at [www.visitgent.be](http://www.visitgent.be).
- **Youth Hostel De Draecke**, Sint-Widostraat 11, B-9000 Gent, Belgium (in the heart of the city centre, close to the castle).  
tel + 32 (0) 9 233 70 50 - fax + 32 (0) 9 233 80 01  
[gent@vjh.be](mailto:gent@vjh.be) - [www.ghent-hostel.com](http://www.ghent-hostel.com).
- **Hostel47**, Blekerijstraat 47, 9000 Gent - tel + 32 (0) 478 71 28 27  
[info@hostel47.be](mailto:info@hostel47.be) - [www.hostel47.com](http://www.hostel47.com).
- **Ecohostel Andromeda** (ecological hostel on a boat), Bargiekaai 35, B-9000 Gent, Belgium - tel + 32 (0) 486 678 033  
[liselotclaeys@yahoo.com](mailto:liselotclaeys@yahoo.com) - [www.ecohostel.be](http://www.ecohostel.be)
- **Bed & Breakfast**: please contact the Tourist Office of the City of Ghent or visit the website: [www.bedandbreakfast-gent.be](http://www.bedandbreakfast-gent.be).
- **Use-It** also offers some possibilities: [www.use-it.be](http://www.use-it.be) - 'Where to sleep in Ghent' – Print a list!



### 3. Housing services

More information can be obtained at the International Office or Housing Office of your host institution. The housing officers will be happy to help you find a room. You can find their addresses and telephone numbers below.

#### **GHENT UNIVERSITY**

##### **Accommodation for international students**

Please follow the online accommodation procedure:  
[www.ugent.be/en/facilities/housing/overview.htm](http://www.ugent.be/en/facilities/housing/overview.htm)  
[huisvesting@UGent.be](mailto:huisvesting@UGent.be)

#### **UNIVERSITY COLLEGE ARTEVELDEHOGESCHOOL**

Service Accommodation, vzw SOVOARTE, Kortrijksepoortstraat 254,  
B-9000 Gent  
tel + 32 (0) 9 269 60 61 – fax + 32 (0) 269 60 67  
[www.sovoarte.be](http://www.sovoarte.be)  
[huisvesting@sovoarte.be](mailto:huisvesting@sovoarte.be)

#### **UNIVERSITY COLLEGE GHENT**

SOVOREG, Voskenslaan 38, B-9000 Gent  
tel + 32 (0) 9 243 37 38 – fax + 32 (0) 9 243 37 39  
[www.hogent.be/sovoreg](http://www.hogent.be/sovoreg)  
- regular foreign student: [huisvesting@hogent.be](mailto:huisvesting@hogent.be)  
- exchange student: [exchange.students@hogent.be](mailto:exchange.students@hogent.be)

#### **CATHOLIC UNIVERSITY COLLEGE GHENT**

SoVo KaHo Sint-Lieven, Technologicampus Gent, Gebroeders Desmet-  
straat 1, B-9000 Gent  
tel + 32 (0) 9 265 86 10 – fax + 32 (0) 9 265 86 25  
[sovogent@kahosl.be](mailto:sovogent@kahosl.be)

#### **UNIVERSITY COLLEGE FOR THE SCIENCES & THE ARTS**

##### **Department Architecture**

SoVo W&K, campus Sint-Lucas Ghent, Hoogstraat 41, B-9000 Gent  
tel + 32 (0) 9 329 95 92 – fax + 32 (0) 9 330 61 84  
[sovo\\_gent@sintlucas.wenk.be](mailto:sovo_gent@sintlucas.wenk.be)

##### **Department Visual Arts**

[international@kunst.sintlucas.wenk.be](mailto:international@kunst.sintlucas.wenk.be)

#### **CITY OF GHENT – HOUSING DEPARTMENT**

Administratief Centrum (Blok B, ground floor, room 124)  
Woodrow Wilsonplein 1 – B-9000 Gent  
tel + 32 (0) 9 266 76 26 – fax + 32 (0) 9 266 76 69  
[kot@gent.be](mailto:kot@gent.be)

*A family that cuts the mustard*

*Everyone who visits Ghent should visit the legendary mustard shop on Groentenmarkt, called Tierenteyn. Tierenteyn have been making the strongest mustard in Flanders for ages, using traditional methods and natural ingredients. The shop, a real gem, is on the ground floor and sells herbs and spices besides mustard and is a period piece in itself.*

*The mustard factory in the basement of this old-fashioned shop, is out of bounds to the public. Not only for hygienic reasons, but also to keep the family recipe a secret. If you like it hot, don't hesitate to buy a pot!*



## **4. The rental agreement**

The rental agreement will specify several things: the amount of the security deposit, the duration, the rental price, the notice period(s), obligations, rights and prohibitions, etc. When you sign an agreement for a specific duration, the period you sign it for is binding, which means that, under normal circumstances, the contract cannot be broken before the end of the rental period.

### **4.1. The deposit**

Keep in mind that you will also be required to pay a deposit to the equivalent of one to three months rent when you start renting the room. Make sure the landlord gives you a receipt! The landlord may ask you to open a joint bank account for the deposit, which will be returned to you upon departure if no damage to the room or its furniture was detected. The deposit should never be considered as payment for the rent! Should you experience trouble recovering the deposit, ask for help and advice at the Housing Office of your host institution.

## 4.2. Supplementary costs

If heating, electricity and water costs are not included in the rental price, it has to be stated clearly in the agreement how these costs will be calculated.

Very often a landlord will ask for an advance on these charges of approximately 50 EUR.

At the end of the rental period, the landlord will compare this sum with the actual bills and will calculate the difference. He will calculate the bill by taking a meter reading at the start and at the end of your rental period. Make sure to read the meters yourself when moving into your student room, and keep a note of the numbers!

## 4.3. Keep in mind

- to carefully read the rental agreement before signing;
- to write down all verbal promises;
- to take the meter reading when you move in;
- to make an inventory.

### **Pay attention to:**

- the duration of the rental agreement;
- the notice period.

## 5. Keep your room locked

Students often keep valuable personal items at their room, such as a phone, computer, television, DVD and CD player, etc. You will also have valuable papers, such as your identity card and driving licence. Losing any of these through theft will cause a lot of annoyance, and extra costs in replacing them. Losing important computer files is also lost time and effort.

Before leaving your rooms, we advise you to check whether all windows and doors have been properly closed. Even when you go to another room in the same building, it is better to lock your door behind you. A thief only needs a couple of minutes! Personalize all valuable objects by marking them with an engraving device or a special marker pen. Draw up a list of the brand, type, production number and special identification marks of the appliances you least want to lose. Should you become the victim of a burglary, always notify the police. You can find the address of the nearest police station at [www.lokalopolitie.be/gent](http://www.lokalopolitie.be/gent).

## 6. Respect your neighbours



Students tend to throw parties at their rooms instead of in a pub or club. This is not usually a problem, as long as you do not keep the neighbours awake.

Having parties at your student room may be more fun, but they should be strictly limited to your room and should not keep the entire neighbourhood awake.

Avoid endless midnight conversations and discussions with your friends. They could be a nuisance to your next-door neighbours. Most of the housing in Ghent has very thin dividing walls! Nobody wants to be kept awake until 4 in the morning by someone else's fun. We therefore ask you to keep things quiet every day between 22h00 and 6h00. These hours are legally stipulated in Ghent.

If you want to organize a big party, surf to [www.fuiveningent.be](http://www.fuiveningent.be) and take a look in the section of places for hire. You will certainly find the right place!

When you go home after a wonderful night out ... respect the silence and let the people sleep. They will be very grateful.

### **With mutual respect it is nice to live in our beautiful city!**

The city of Ghent fully supports all activities and projects in which in-

habitants as well as students participate, meeting each other and talking together. The dialogue has to result in an open society with mutual respect. Whenever the city receives complaints about students who cause trouble (such as making too much noise at night, recycling the wrong way, bikes blocking the passage), those students will be asked to be considerate of the neighbours by letter, by visiting the neighbourhood, and by mediation, all in close collaboration with the local police.

## 7. Important advice

### 7.1. Fire insurance

When you rent a property, you are responsible for damage caused by fire, water or explosion, except in circumstances beyond one's control. You should take out insurance to cover these risks. Tenants may take out individual insurance policies. Since landlords have to insure the building, they can have the "renunciation of redress" clause taken up in their own fire insurance policy, by means of which the risks of the tenant are also covered. The landlord then pays a higher premium, which the tenants will reimburse. The tenant's share of the landlord's policy depends on the value of the house and the type of coverage. The sum usually varies between 20 and 25 EUR per tenant per year. The tenant's personal belongings, however, are never covered by the landlord's insurance policy.

If you want to insure against damage to your own property, you need to take out separate insurance coverage. Tenants of apartments and houses normally cannot insure themselves through the landlord's policy. They need to take out individual insurance to cover the risks of damage both to the landlord's property and to their personal belongings. An individual policy is obviously more expensive, and may amount to 75 EUR or more per year, depending on the coverage and the value of the property and furnishings insured.

## 7.2. Fire risk

A beautifully cooked meal, some candles and a cigarette can be the perfect ingredients for a pleasant evening. However, they can also cause an inferno when you don't treat them with the necessary care. Always keep an eye on your pots and pans on the stove, and never light a candle when nobody is around to keep an eye on it.

Electricity failures are taken care of by the landlord. Report any difficulty as soon as possible and never try to fix the problem yourself. If you don't trust the situation, we advise you to turn off the main power switch and wait till professional help arrives.

Make sure you know how the fire extinguishers work and where to find the nearest possible emergency exit.

## 8. Public utilities & waste management

### 8.1. IVAGO

The City of Ghent and IVAGO, the local waste collecting and treating company, deals with the rubbish. People who reduce their household waste and carefully sort the remaining waste will certainly be rewarded for their efforts. Indeed, we abide by the Polluter Pays Principle.

#### Just do it!

Together we can reduce the amount of waste! Here are some tips and tricks:

- carry your shopping in a reusable bag;
- don't buy overpackaged products;
- choose fresh vegetables and fruits;
- opt for water, beer and soft drinks in bottles with deposit;
- ask for a "*geen reclaimedrukwerk*" letterbox sticker (no advertising) at IVAGO

#### Ask for the waste collection calendar

The waste collection calendar is distributed annually in December. This gives the dates of collection for different kinds of waste and recycled rubbish, and the rules for separating and collection procedures. Please note that the collection dates differ from address to address. You can ask for

the correct calendar by e-mailing your full address to [info@ivago.be](mailto:info@ivago.be) with subject "calendar". You can also consult the calendar on [www.ivago.be](http://www.ivago.be) (click on "kalender" at the top right corner and fill in your full address).

In accordance with police regulations you are only allowed to put your household waste outside on the day of collection from 05h00. However, the waste collecting teams start collecting at 07h00! If you put your waste outside too late, it won't be collected and you will have to take it back inside.

Putting outside household waste on the wrong day, in an inappropriate recipient or depositing your garbage in public waste baskets is considered illegal dumping. Such violations are liable to severe penalties! Identified offenders can expect a fine of approximately 120 EUR and a bill of 250 EUR cleanup costs.

## 8.2. Waste management

**Household waste** = Combustible and non-recyclable household waste.

- Only in official IVAGO bags (30 or 60 litres)\*. Please note that the 15-litre bags can only be used for collection containers in student houses with over 10 residential units!
- The bags must be tied up (not taped). Leave a grip, thus allowing easy collection. Mind the maximum weight of 15 kilograms for a 60-litre bag.

**PMD** = **P**lastic bottles and flasks, **M**etal packaging and **D**rink cartons.

Carefully selected packaging waste can be recycled!

- Only in official blue IVAGO bags\*.
- Collected every two weeks.

\*The IVAGO bags can be purchased in most supermarkets, local shops, the City Shop (Woodrow Wilsonplein 1) and at IVAGO (Proeftuinstraat 43).

	Official bags for household waste		Blue bags for PMD
Volume	30 litres	60 litres	60 litres
Number of bags per roll	10	10	25
Price per roll in EUR	7.50	15	3

**GFT** = Vegetables, fruits and garden waste

- You can use a green IVAGO container with electronic chip. This must be ordered at IVAGO or [www.ivago.be](http://www.ivago.be). You can find the prices on the website.
- Collected every week.

**Glass** = transparent empty glass bottles, bowls and flasks.

- In a plastic bucket or solid plastic box with closed bottom and lateral walls.  
Not in wooden crates or cardboard boxes!
- Collected once a month.

**Paper and cardboard** = newspapers, magazines, books, cardboard boxes, etc.

- In a closed cardboard box or tied together with string.
- Collected once a month.

### Collection containers

Student houses with over 10 residential units have special collection containers for household waste, glass, paper and cardboard, PMD and possibly GFT (Vegetable, Fruit and Garden waste). Arrangements have been made between the landlords or caretakers and IVAGO. Ask your caretaker or landlord for the correct collection dates. Please note that you have to put your household waste and PMD in the official IVAGO bags. Place these bags in the correct container.

### 8.3. Hints for smooth waste management at your student room

- Display the collection calendar in a clearly visible place.
- Appoint a waste management co-ordinator or draw up a rota.

*IVAGO, Proeftuinstraat 43, B-9000 Gent, + 32 (0) 9 240 81 11  
www.ivago.be – info@ivago.be*

## 9. Second-hand shops (*Kringwinkels*) Furnish your rooms cheaply!

*Kringwinkels* (second-hand shops) sell original, cheap and solid second-hand stuff at very keen prices. Furniture, cooking utensils, decoration materials, seek and you shall find! And you will save a lot of money too! [www.kringwinkels.be](http://www.kringwinkels.be).

Every day, *Kringwinkels* collect new goods which guarantees a constantly changing offer. Didn't find what you were looking for? Just come back next week: chances are that your second visit will be more successful. Moreover, the goods are displayed and organised according to the product group they belong to (furniture, clothing, books, appliances, household goods, etc.).

### Second-hand shops “*Ateljee*” in Ghent

Open: Monday to Friday from 10h00 to 18h00

Saturday from 10h00 to 17h00.

[www.ateljee.info](http://www.ateljee.info)

Vlaamsekaai 10: a large and rapidly changing selection of clothing and textiles, a restaurant and a cafeteria.

Burgesteenvweg 354: a large choice of furniture, a cosy book corner, household goods, a rapidly changing variety of textiles on offer, toys and decoration materials.



Zandpoortstraat 49: clothing, textiles and leather, hobby materials, knitting, restyling of clothes, etc.

Tarbotstraat 21: all kinds of furniture, small household goods, decoration materials, books, toys and BICYCLES!

### **Second-hand shop “Brugse Poort”- Haspelstraat 49**

Open: Tuesday – Saturday from 09h30 to 16h30.

[www.brugsepoort.be](http://www.brugsepoort.be) > kringloopwinkel

### **Flea markets and curiosity trades**

The City of Ghent regularly organises flea markets and curiosity trades. Every Friday, Saturday and Sunday, from 09h00 to 13h00, there is a real flea market at Sint-Jacobs and Beverhoutplein.

## **10. Laundries**

You can find a list of all laundries in Ghent in the Golden Pages ([www.goldenpages.be](http://www.goldenpages.be) > laundries).

Anything else you need to know on how to do your laundry can be found at the following website: [www.ehow.com/how\\_46\\_laundry.html](http://www.ehow.com/how_46_laundry.html).

They'll teach you how to do your laundry in 14 steps!

- Ipsos SelfWash Centre, Lange Violettestraat 164, open every day between 06h00-22h00



- Lavomatic, Sint-Lievenspoortstraat 212, open every day between 07h00-21h00
- Mister EcoWash, Brabantdam 205, open every day between 07h00-22h00
- Netezon, Sint-Jacobsnieuwstraat 3, open every day between 06h00-22h00
- Netezon, Zwijnaardsesteenweg 157, open every day between 06h00-21h00
- Primus Wash, Zwijnaardsesteenweg 54, open every day between 06h00-22h00
- Wassalon, Overpoortstraat 20, open every day until 20h45
- Wassalon Miele, Dampoortstraat 58, open every day between 07h00-22h00

## **FINANCIAL MATTERS**

### **1. Money & banking**

The Belgian currency is the Euro (€, EUR). There are 8 coins and 7 notes:

- coins: coins of 1 and 2 EUR and coins of 50, 20, 10, 5, 2 and 1 eurocents;
- notes: notes of 500, 200, 100, 50, 20, 10 and 5 EUR.

Different banks have several branches in Ghent. Most banks are open on weekdays from 09h00-12h00 and from 14h00-16h00. Some banks are open on Saturday morning and have late opening hours once a week. During the weekend, you can use the “Bancontact/Mister Cash” cash dispensers to withdraw money.

It will not be easy to open a bank account, as most banks will not allow you to open a bank account when you’re only staying for a few months. To open a bank account, you will need your passport or identity card and an address in Ghent. It can also be useful to take your Ghent student card with you. Some banks, moreover, require the “Appendix” you received when registering at the Foreigners Registration Office of the City of Ghent.

You can also apply for a bank card (annual cost approximately 12 EUR), which gives you access to the “Bancontact/Mister Cash” cash dispensers. Bank cards also have a PROTON chip that allows you to use the card as an electronic purse. At the “Bancontact/Mister Cash” cash dispensers, you can charge your PROTON, i.e. put a certain amount of ‘cash’ on your PROTON. You can use your PROTON for electronic payment in shops, public offices, student restaurants, telephone booths, car parks, etc. (without entering your PIN code). It’s easy to pay small sums, as smaller shops accept PROTON more often than Bancontact/Mister Cash. Attention: not every shop allows you to pay by PROTON.

## 2. Public holidays

Banks, public offices and shops (and often your classes as well) are closed on the following days:

1 November 2010	All Saints' Day	Allerheiligen
2 November 2010	All Souls' Day	Allerzielen
11 November 2010	Remembrance Day (public services only)	Wapenstilstand
25 December 2010	Christmas Day	Kerstmis
1 January 2011	New Year's Day	Nieuwjaar
24 April 2011	Easter Sunday	Pasen
25 April 2011	Easter Monday	Paasmaandag
1 May 2011	Labour Day	Feest van de Arbeid
2 June 2011	Ascension Day	Onze-Lieve-Heer-Hemelvaart
12 June 2011	Whit Sunday	Pinksteren
13 June 2011	Whit Monday	Pinkstermaandag
11 July 2011	Flemish Community Day (public services only)	Vlaamse Feestdag
21 July 2011	Belgian National Day	Nationale Feestdag
15 August 2011	Assumption Day	Onze-Lieve-Vrouw-Hemelvaart

## 3. Shopping and markets

Shops are usually open between 10h00-18h00, Monday to Saturday. Local grocers and especially the baker's may be open on Sundays and closed on a weekday instead. Some (smaller) stores close for lunch. If you are planning on preparing your own meals, you might be best off buying your food in a supermarket like Aldi, Lidl, Profi, Match, Spar, Dial, Delhaize, Colruyt, GB, Carrefour, etc. If you are in urgent need of something when shops have already closed, you may find what you are looking for in one of a night shop.

Ghent is an ideal city for window-shopping. There is a wide range of big and small shops and the city centre is a pedestrian area. Ghent's main shopping streets are: the Veldstraat, the Langemunt, the Brabantdam, the Koestraat and the Donkersteeg. Shopping malls in the city centre are: Urbis (Woodrow Wilsonplein) and Post Plaza (Korenmarkt).

Apart from the weekly market days, the specialised markets are certainly worth a visit.

On Friday, Saturday and Sunday you will certainly come across one of the many markets where you will find food and clothing, and also pets, antiques and curiosities, art and books.

If you love flowers, then get up an hour earlier on Sunday morning: the flower market on the Kouter has been round for centuries. A little further on, dozens of small bookstalls gather on Ajuinlei.

Some prices of basic products (estimates) in EUR:

bread (600g)	1.85	1 kg potatoes	1.1
1 kg sugar	0.90	1 beer in a pub	1.8
1 kg spaghetti	2	1 kg bananas	2.4
1 litre of milk	0.6	1 kg oranges	2.5
250 g of coffee	2.5	1 kg rice	2.5-3.0

#### 4. Bookshops

You can find a list of all bookshops in Ghent at the Golden Pages, [www.goldenpages.be/search/Gent/Bookshops.html](http://www.goldenpages.be/search/Gent/Bookshops.html).

- **Acco** (Sint-Pietersnieuwstraat 105): is specialised in scientific books and all kind of student's study material (courses, books, literature...)
- **Adhemar** (Kammerstraat 25): old and new comics
- **Atlas & Zanzibar** (Kortrijksesteenweg 19): travel bookshop
- **Audivox** (Sint-Pietersnieuwstraat 15): English & American books
- **Betty Boop** (Overpoortstraat 110): Comic & Strip Universe
- **Bookshop 'Oxfam'** (Sint-Amandsstraat 16): second-hand books
- **Club** (Gent Shopping Zuid, Wilsonplein 4)
- **De Kaft** (Kortrijksepoortstraat 44): second-hand books and records
- **De Poort** (Nederkouter 137)
- **De Schaar** (Serpentstraat 26): both Dutch and French comics and mangas
- **De Slegte** (Voldersstraat 7, next to University Aula): is a good second-hand and remainders bookshop
- **Fnac** (Veldstraat 88)
- **Limerick** (Koningin Elisabethlaan 142): French, English and German literature and a little café for readers with time...
- **Marnix** (Nederkouter 109): scientific and medical books
- **Paard van Troje** (Voldersstraat 13)
- **Poëziecentrum** (Vrijdagmarkt 36): centre of poetry
- **PopVille** (Oudburg 5): gallery, book- and recordstore
- **Post Viadrina** (Oudburg 51): is a "three-in-one": a bookshop and culture shop, a meeting place for cultural events and an information centre on Eastern Europe
- **Standaard Boekhandel** (Sint-Baafsplein 70, Kouter 31 & Wilsonplein 4 Zuid)
- **Story Scientia** (Sint-Kwintensberg 87) is specialised in scientific books
- **Walry** (Zwijnaardsesteenweg 6)



**The Gravensteen festivals**  
**Students just love their “liquid bread”**

*How did a group of brave Ghent students manage to get worldwide press coverage in 1949? Well, that year, the price of beer was going to be increased by a whole Belgian franc, which was quite a price increase at that time.*

*Most inhabitants of Ghent were not pleased at all. Students in particular were outraged. About 130 of the boldest decided to stage a public protest. They came up with a bright idea: occupy the Gravensteen. Supplied with a variety of projectiles, they sneaked into the castle. They barricaded the entrance gate and had the time of their lives pelting passers-by with rotten eggs and tomatoes. The police and the fire brigade soon arrived on the scene and were not at all amused.*

*However, they were unable to force their way in through the gates and so, like a medieval army, they eventually had to climb up the battlements to take the students by surprise. It turned into a proper siege and surrender. Perhaps the spirit of the place got into them?*

*Anyway, what started out as a prank ended grimly...*

*All of the students who had occupied the castle were taken to prison and the price of beer went up as planned. But student protest was so rare in 1949 that the news travelled all around the world. Even a South American newspaper ran a headline about it. And to this very day, many locals consider the students involved in this historic occupation of the Gravensteen as heroes. Needless to say, the price of beer has gone up a lot more since...*

*Now, 61 years later, this event is still commemorated with several speeches and heroic stories told by the original occupiers (yes, you read it correctly!).*

*Then the Gravensteen is reoccupied symbolically after which a procession heads for St-Pietersplein where the evening party continues (17 November 2010).*

*<http://skghendt.be/skinfo/gravensteen/>*

## 1. Student jobs

Ask for more information at the social service of your host institution. It won't be easy to find a student job as an exchange student. Most employers demand a good knowledge of Dutch from their workers.

### **Students from the EU + Norway, Iceland, Liechtenstein and Switzerland**

From the moment you have registered at the Foreigners Registration Office and have received your "Annexe 19" (*aanvraag van een verklaring van inschrijving*) or your electronic E-card or your "Annexe 3ter" (*melding van aanwezigheid*), you can start looking for a job. You do not need a work permit.

### **Students from outside the EU + Bulgaria and Romania**

When you have a Certificate of Immatriculation, a Declaration of Arrival (Aankomstverklaring) or a Residence Permit (electronic E-card) you can apply for a work permit C at the services of the VDAB which is the Flemish Employment Counselling Service.

*Congostraat 7, B-9000 Gent - tel + 32 (0) 9 265 47 11 - fax + 32 (0) 9 233 21 70 [info@vdab.be](mailto:info@vdab.be) - [www.vdab.be](http://www.vdab.be).*

## Contact addresses social services

### Ghent University

Job service – Sint-Pietersnieuwstraat 47, B-9000 Gent  
tel + 32 (0) 9 264 70 74 - e-mail: robert.mendonck@UGent.be

Open every afternoon, 13h30-16h30

Also for students from University College Ghent and University College  
Arteveldehogeschool.

### University College Arteveldehogeschool

SOVOARTE – Kortrijksepoortstraat 254 – B-9000 Gent  
tel + 32 (9) 269 60 61 – e-mail: info@sovoarte.be  
www.sovoarte.be

### University College Ghent

SOVOREG – Voskenslaan 38, B-9000 Ghent  
tel + 32 (0) 9 243 37 38 – e-mail: sovoreg@hogent.be  
www.hogent.be/sovoreg

### Catholic University College Ghent

SOVO – Gebr. Desmetstraat 1 – B-9000 Gent  
tel + 32 (0) 9 265 86 10 – e-mail: leen.coppens@kahosl.be  
www.sovokahosl.be

### University College for the Sciences & the Arts

SoVo W&K, campus Sint-Lucas Ghent, Hoogstraat 41, B-9000 Gent  
tel + 32 (0) 9 329 95 92 - e-mail: sovo\_gent@sintlucas.wenk.be  
www.sovowenksintlucas.be

## 2. Student restaurants

In Ghent there is a wide range of student restaurants. They are all situated in the vicinity of the various faculties and departments. The service they offer is based on the three mainstays of “quality, variety and low prices”. The prices are the lowest in the city: a cold lunch costs about 2.50 EUR, hot meals usually between 2.65 and 4.00 EUR, snacks and sandwiches approximately 1.65 EUR. Keep your student card ready: it gets you into these restaurants.

Most student restaurants offer vegetarian food. Remember Thursday is Veggieday and enjoy a healthy and environmentally friendly dish without meat or fish on Thursday.

**Important notice:** students from University College Arteveldehogeschool and University College Ghent (Ghent University Association) will have to pay a little more in the Ghent University student restaurants than university students, but the price is still very reasonable.

All students in Ghent can buy meals at the same low prices at the student restaurant of University College Arteveldehogeschool.

## Ghent University

Ghent University has a wide range of student restaurants. They are all situated in the vicinity of the various faculties and departments. The service and food they offer is of a high quality, while the prices are the lowest in town. The restaurants serve over 4000 meals on a daily basis. Dieticians make sure that the menus are varied, healthy and balanced. Vegetarian alternatives are available (but there are no halal or kosher kitchens).

Do not forget to bring your student card with you: otherwise you must pay a higher price for your food.

The **self-service restaurants** daily serve 4 different meals:

- De Brug (Sint-Pietersnieuwstraat 45):  
lunch (11h20-14h00) and dinner (17h30-21h00)
- Overpoort (Stalhof 2): lunch (11h00-14h00)
- Home Astrid (Krijgslaan 250): lunch (11h30-14h00)
- Home Boudewijn (Harelbekestraat 70): lunch (11h30-14h00)
- Faculty of Bioscience Engineering (Coupure Links 653):  
lunch (11h30-14h00)
- Faculty of Psychology and Educational Sciences (Dunantlaan 2):  
lunch (11h30-14h00)
- Sint-Jansvest (Sint-Jansvest 24): lunch (11h30-14h00)
- Campus Merelbeke (Salisburylaan 133, Merelbeke):  
lunch (11h30-14h00)

The **cafeterias** serve sandwiches, croques (toasted sandwiches), soup, coffee, desserts, ice-cream:

- De Brug (Sint-Pietersnieuwstraat 45)  
lunch (11h20-14h00) and dinner (17h30-21h00)
- Overpoort (Stalhof 2) (11h20-14h00)
- Home Astrid (Krijgslaan 250) (11h30-14h00)
- Home Boudewijn (Harelbekestraat 70) (11h30-14h00)
- Faculty of Bioscience Engineering (Coupure Links 653)  
(11h30-14h00)
- Faculty of Psychology and Educational Sciences (Dunantlaan 2)  
(10h30-14h00)
- Campus Merelbeke (Salisburylaan 133, Merelbeke) (10h30-14h00)
- Campus Ledeganck (Ledeganckstraat 35) (10h30-14h00)
- Campus Rechten/Law (Universiteitstraat 4) (10h30-14h00)
- Faculty of Arts & Philosophy (Blandijnberg 2) (08h00-14h00)
- Studententrefpunt UZ (University Hospital, De Pintelaan 185 B3)  
(10h30-14h00)
- Campus Ardoyen (Technologiepark Zwijnaarde 904,  
9052 Zwijnaarde) (10h30-14h00)



## University College Arteveldehogeschool

Working days only.

Campus Kantienberg, Voetweg, 10h30-14h30

## University College Ghent

Student restaurant: working days only, between 08h00-15h45

- Campus Schoonmeersen Building D      Schoonmeersstraat 52
- Campus Schoonmeersen Building P      Roosakker
- Campus Bijloke                              J. Kluyskensstraat 2
- Campus Mercator                            Nonnemeersstraat 19
- Campus Melle                                Brusselsesteenweg 161, Melle
- Campus Vesalius                            Keramiekstraat 80

Cafeteria: working days only, between 08h00-15h45

- Campus Schoonmeersen B Building      Schoonmeersstraat 52
- Campus Schoonmeersen C Building      Voskenslaan 270
- Campus Schoonmeersen A Building      Voskenslaan 362
- Campus Ledeganck                         K.L. Ledeganckstraat 8

## Catholic University College Ghent

Student restaurant: Technologicampus Gent, Gebr. Desmetstraat 1  
11h30-13h30

## University College for the Sciences & the Arts

Cafeteria only, no warm meals available, 08h00-14h00

Department of Architecture: Hoogstraat 41

Department of Visual Arts: Zwartezustersstraat 34

## 3. Libraries

**Institutional libraries:** every institution has own libraries. In most institutional libraries you can check your e-mail and surf the Internet for free.

Please check the institution's library guidelines.

Ghent University: <http://lib.UGent.be>

University College Arteveldehogeschool:  
<http://bib.arteveldehs.be> (choose 'English')

University College Ghent: <http://bib.hogent.be/> - <http://bibeng.hogent.be>

Catholic University College Ghent: <http://bidoc.kahosl.be>

University College for the Sciences & the Arts:

[www.architectuur.sintlucas.wenk.be/index.php?id=1231](http://www.architectuur.sintlucas.wenk.be/index.php?id=1231)

## The city library

The city library is well equipped with fiction, non-fiction, audio & documentation, mainly in Dutch, but also in various other languages.

It is centrally located (Woodrow Wilsonplein, next to the Foreigners Registration Office) and is open during normal office hours.

Website: [www.bibliotheek.gent.be](http://www.bibliotheek.gent.be).



#### 4. ICT facilities

All institutions provide free use of computers and free internet access. Because the internet has become one of the most important means of communication, some institutions offer exchange students a free e-mail account during their stay to ensure optimal use of all facilities (e.g. a local e-mail account, access to the digital learning platform). This account will be used by the International Relations Offices to contact the student.

In the city library (see libraries) you can use the internet for free for a maximum of two hours per day. You will need a library card “lenerspas of lidkaart” to connect. Ask for the card at the information desk.

#### 5. Language Courses

As you may have already noticed, the language of instruction in Ghent is Dutch. Students who are planning to study in Ghent within the framework of a European exchange project can take preparatory courses as part of the linguistic preparation of the exchange programme. In August and September, intensive day courses are organised at beginners level and advanced level. Students can also take an evening course for beginners during the academic year. The evening course is different from the day course since it is especially for exchange students.

Please contact the international office from your host institution for further information about language courses.

#### 6. Disabled students

Disabled students can rely on the co-operative effort of the “Guidance for Disabled Students” organisation, the institution’s social service and the Advisory Centre for Students, who work together to offer technical, material and social support. If you have a handicap, it is best to contact the “Guidance for Disabled Students” organisation before your arrival in Ghent, so that proper arrangements can be made.

*Contact: BSH (Guidance for Disabled Student – Begeleiding van Studenten met een Handicap)*

*Home Vermeylen, ground floor, Stalhof 6, B-9000 Gent  
tel + 32 (0) 9 264 72 66 - fax + 32 (0) 9 264 72 88  
BSHgent@hotmail.com - www.bsh-gent.be*

#### 7. Student Unions for international students

##### **Erasmus Student Network (ESN)**

Address office: De Thermanal, Hoveniersberg 24, B-9000 Gent  
(Tuesdays & Thursdays 18h-20h)  
esn.gent@gmail.com – <http://www.esngent.com>

##### **International Students Association Ghent (ISAG)**

isag@student.ugent.be - <http://student.UGent.be/isag>

**Chinese Students Association Ghent (Chisag)**

<http://student.UGent.be/chisag>

**Students Welcome Club (SWC)**

[swc@student.UGent.be](mailto:swc@student.UGent.be) - <http://student.UGent.be/swc>

**Vietnamese Students Association Ghent**

<http://student.ugent.be/vinasag>

**AIESEC**

<http://www.aiesecgent.be>

**Tomo No Kai**

<http://student.ugent.be/tnok/>

## 8. Student organisations at Ghent University

You can find the complete and up-to-date list on: [www.student.ugent.be/konventen/alle.php](http://www.student.ugent.be/konventen/alle.php). Some organisations are mentioned here.

**Schamper:** the student newspaper “Schamper” carries news about goings-on in and around the university  
[schamper@schamper.ugent.be](mailto:schamper@schamper.ugent.be) - [www.schamper.UGent.be](http://www.schamper.UGent.be)

**Verkeerd Geparkeerd:** the organisation for gay and lesbian students.  
[info@verkeerdgeparkeerd.be](mailto:info@verkeerdgeparkeerd.be) - [www.verkeerdgeparkeerd.be](http://www.verkeerdgeparkeerd.be)

**Schildersatelier:** the organisation for student-painters  
[schilder@student.ugent.be](mailto:schilder@student.ugent.be) - <http://student.UGent.be/schilder>

**Studentenfanfare Ghendt:** the students' brass band  
[sf@fkserv.ugent.be](mailto:sf@fkserv.ugent.be) - <http://student.UGent.be/sf>

**Fotoklas:** the organisation for student-photographers  
[fotoklas@student.ugent.be](mailto:fotoklas@student.ugent.be) - <http://student.UGent.be/fotoklas>

**Ghent University Choir:** the students' choir  
[guk@student.UGent.be](mailto:guk@student.UGent.be) - <http://student.UGent.be/guk>

**Ghent University Symphony Orchestra:** the students' symphonic orchestra  
[info@guso.be](mailto:info@guso.be) - <http://www.guso.be/>

**Urgent Student Radio:** the Student Radio  
[contact@urgent.fm](mailto:contact@urgent.fm) - [www.urgent.fm](http://www.urgent.fm)

**Studentenpastoraal Gent**

GPS is a Roman Catholic student association run by students for

students. They organize a wide range of enjoyable social, cultural or religious activities. Any interested student is free to join them and to participate in (some of) their activities. Especially for international students GPS is a good way to get to know others and the place where you're studying.

gps.adfundum@gmail.com - <http://student.ugent.be/gps>

**Foreign Student's Chaplaincy** - Kortrijksesteenweg 534  
clubvaneyck@yahoo.com

**Matrak:** the Student Theatre  
matrak\_theater@hotmail.com - [www.student.ugent.be/matrak](http://www.student.ugent.be/matrak)

**Ghent University Dance Club**  
[www.gudc.be](http://www.gudc.be)

### **Student residences organisations**

Every student residence has its own student organisation.

Home Astrid - [www.student.ugent.be/astrid](http://www.student.ugent.be/astrid)

Home Boudewijn - [www.student.ugent.be/boudewijn](http://www.student.ugent.be/boudewijn)

Home Fabiola - [www.student.ugent.be/fabiola](http://www.student.ugent.be/fabiola)

Home Vermeylen - [www.student.ugent.be/vermeylen](http://www.student.ugent.be/vermeylen)

Home Bertha - [www.student.ugent.be/bertha](http://www.student.ugent.be/bertha)





# KEEPING IN TOUCH

## 1. Using the phone

Belgium has an **automatic telephone system**, allowing quick and easy communication with other countries. Nowadays most phone booths can only be operated if you have a telephone card at hand. These are available at the station or at one of the post offices. You can also use your bank card with PROTON.

## 2. Mobile phones

Mobile phone companies in Belgium are:

- Proximus [www.proximus.be](http://www.proximus.be);
  - Mobistar [www.mobistar.be](http://www.mobistar.be);
  - Base [www.base.be](http://www.base.be).
- Proximus: Langemunt 40, tel + 32 (0) 9 269 01 76, open on Monday, Wednesday, Thursday and Friday between 09h30-17h30, and on Tuesday and Saturday between 10h00-17h30;
- Mobistar: Langemunt 38, tel + 32 (0) 9 233 22 64, open from Monday to Saturday between 10h00-18h00;
- Base: Langemunt 46, tel + 32 (0) 9 225 59 76, open from Monday to Friday between 09h30-18h00, on Saturday between 10h00-18h00.

## 4. Cybercafés

Surfing, mailing, gaming, downloading... all across Ghent you'll find spots where you can access the internet. Besides the specialised, fully-equipped cybercafés, you will also find some smaller pubs where you can browse the internet and make international phone calls.

At the following places you will pay between 1 and 2.5 EUR/hour:

- Coffee Lounge, Botermarkt (next to the Belfry), tel + 32 (0) 9 329 39 11, open every day till 19h00 (closed on Tuesdays);
- GEC, Koningin Maria-Hendrikaplein 5, tel + 32 (0) 9 242 87 50, open Tuesday to Sunday between 12h00-21h00;
- Globetrotter, Kortrijksepoortstraat 180, tel + 32 (0) 9 269 08 60, open Monday to Saturday between 11h00-22h00, on Sunday between 15h00-22h00;
- Public Library, Graaf van Vlaanderenplein 40, tel + 32 (0) 9 266 70 27 (It is best to make reservations, especially on Wednesday afternoon and Saturday), opening hours: Monday to Thursday between 10h00-19h00, Friday and Saturday between 10h00-17h00, closed on Sundays;
- Stadium, Coupure Links 625, tel + 32 (0) 9 266 18 93, opening hours: Monday to Friday, 9h00-24h00, Saturday and Sunday between 09h00-19h00;
- The Internetcafe, Overpoort, tel + 32 (0) 9 385 77 56, open every day between 12h00-24h00;

- The Net, Nederkouter 73, tel + 32 (0) 9 269 00 53, open Monday to Thursday between 11h00-23h00, Saturday and Sunday from 12h to 22h, closed on Fridays;
- The Rotonde (not really an internetcafé, but you can go on-line if you have something to eat or to drink), Kortrijksesteenweg 1, tel + 32 (0) 9 222 34 43, open Monday to Saturday between 11h00-24h00;
- World Communication, Kortrijksepoortstraat 3, open every day between 11h00-22h30;
- Youth Hostel De Draecke, Sint-Widostraat 11, tel + 32 (0) 9 233 70 50, open every day between 7h30-23h00.

In the city library (see page 64) you can use internet for free for a maximum of two hours per day. You will need a library card (lenerspas or lidkaart) to connect. Ask for the card at the information desk.

## 5. Hotspots in Ghent

Did you know that in Ghent you can consult the internet or send an e-mail home from the street? Do you like to surprise your family and friends with a free e-card with one of the beautiful sights of Ghent? You will find digital info posts at no less than 20 different locations throughout the city centre. And it is completely free.

[www.visitgent.be](http://www.visitgent.be) – Practical – Useful locations

There are also several public locations where you can use fast and wireless Internet such as hotels, restaurants, cafés, etc. These locations are referred to as hotspots. Wherever you are with your PDA (Personal Digital Assistant) or laptop, you can continue to work and communicate under optimum conditions. Thus, you can, for instance, send and receive emails, surf the Net, exchange files, consult databases...



You can find the hotspot-locations on the Internet:

- [www.free-hotspot.jiwire.com](http://www.free-hotspot.jiwire.com);
- [www.hotspothaven.com](http://www.hotspothaven.com);
- [www.telenethotspot.be](http://www.telenethotspot.be);
- [www.belgacom.be/hotspot](http://www.belgacom.be/hotspot).

## 6. Post offices

Post offices in Ghent have different opening hours, depending on the post office.

Most of the post offices, however, are open from Monday to Friday between 09h00-17.00, Saturday 09h00-12h30. The precise opening hours can be found on the website.

- Ghent Centre: Lange Kruisstraat 55;
- Ghent South: Rooseveltplein 2;
- Stapelplein 75;
- E. Seghersplein 1;
- Kortrijksesteenweg 194-200.

A “*Postpunt*” is a place in a shop or public place where you can buy stamps or send or collect small packages.

*More information:* [www.depost.be](http://www.depost.be).



# HEALTH & INSURANCE

## 1. Health care: practical information

If you don't have valid health insurance before arriving in Belgium, you should contact a Belgian health insurer as soon as possible.

You will find a list of authorised health insurers in Ghent below.

The fee you will have to pay depends on your registration status.

- In order to be **registered as a student** you will have to submit your "registration certificate" issued by your host institution. You will not need a registered address in Belgium.

Once the fee is paid, your expenses will be (partially) covered.

*Fee:* legal contribution in 2010 is 52.89 EUR/quarter + a health insurance membership contribution between 6.12 EUR/month.

*Documents required for registration:*

- request for registration (health insurance form);
- passport;
- registration certificate issued by your host institution;
- a bank account number.

- We advise people who don't have an official income in Belgium and who are allowed to stay in Belgium for more than three months to register as a foreigner at the Foreigners Registration Office. That way, you can request the health insurer to **register you as a resident**.

Be aware that the registration period may take some time. It is therefore advisable to register as a student first. Later, you can request the health insurer to change your status from "student" into "resident".

*Fee:* legal contribution/quarter depends on your gross taxable income (for example, if your annual (family) income is less than 11,612.64 EUR, you will not have to pay the legal contribution; but, if your income is more than 11,612.64 EUR but less than 15,063.45 EUR, you will have to pay 52.89 EUR; if your income is between 15,063.45 EUR and 30,820.06 EUR you will have to pay 311.91 EUR. . . ., your fee increases gradually) + health insurance membership contribution about 6.12 EUR/month.

*Documents required for registration:*

- request for registration (health insurance form);
- passport;
- a residence permit for more than three months or registration at the city hall;
- a document stating your annual (family) income;
- a bank account number;
- a document stating your family composition from the city hall if you have other family members you want to have insured.

If you have a health insurance card from your home country, you can get registered by a local health insurer. In that case, your medical expenses will immediately be refunded. No additional fee has to be paid.

After registering with a Belgian health insurer, you will receive your membership card package which include your Health Insurance Card (SIS card) and your personal membership stickers. In some cases, you will need these when visiting a General Practitioner, a specialist or a pharmacist. Make sure you always have those documents with you.

When you visit a General Practitioner, a specialist or a dentist, you will have to pay the full price for the consultation. However, you will receive a medical certificate which you will need to get part of the fee reimbursed (about 70% to 75% of the fee). You can either bring the certificate to your health insurer or you can post it to them. Don't forget to put the sticker from your health insurer, showing your registration number, onto the doctor or dentist's certificate.

At the pharmacist you will have to show your SIS card and a medical prescription in order to get about 60% of the cost (immediately) reimbursed. If you do not have a SIS card, you will have to pay the full price. In that case, you should ask the pharmacist for a 704N form, which you will need to get part of the costs reimbursed by your health insurer. When being hospitalized, you always have to show your SIS card or provisional certificate. The hospital will only charge you the expenses they do not get reimbursed by your health insurer. Ask to be put in a standard ward for which you will pay a standard official price. For a single or a double room you will have to pay a supplement that will not be reimbursed by your health insurance insurer.



## 2. List of health insurers (*Ziekenfondsen*) in Ghent

- **Bond Moyson**, Tramstraat 69, B-9052 Zwijnaarde (Gent)  
tel + 32 (0) 9 333 50 00 - fax + 32 (0)9 333 50 58  
bond.moyson.ovl@socmut.be - www.socmut.be;
- **Christelijke Mutualiteit (CM)**, Martelaarslaan 17, B-9000 Gent  
tel + 32 (0) 9 224 77 11 – fax + 32 (0) 9 267 54 20  
Midden-vlaanderen@cm.be - www.cm.be;
- **Euromut**, Franklin Rooseveltlaan 44, B-9000 Gent  
tel + 32 (0) 9 225 93 95 – fax + 32 (0) 9 225 53 01  
ag.gent@euromut.be - www.euromut.be;
- **Hulpkas voor Ziekte- en Invaliditeitsverzekering**, Franklin Rooseveltlaan 91, B-9000 Gent - tel + 32 (0) 9 269 5400 - fax + 32 (0) 9 225 82 51 - beheerder604@caami-hziv.fgov.be - www.hziv.be;
- **Liberale Mutualiteit van Oost-Vlaanderen**, Brabantdam 101, B-9000 Gent  
tel +32 (0) 9 223 19 76 - fax +32 (0) 9 224 11 74 - infocomm@libmutov.be - www.libmutov.be;
- **Onafhankelijk Ziekenfonds**, Sint-Pietersplein 60A/1, B-9000 Gent - tel + 32 (0) 78 15 30 98 – fax + 32 (0) 9 261 81 99  
gent@oz.be;
- **Partena Onafhankelijk Ziekenfonds**, Coupure Links 103, B-9000 Gent - tel + 32 (0) 9 269 85 35 – fax + 32 (0) 9 269 85 48 - info@partena-partners.be - www.partena-partners.be;

- **Vlaams & Neutraal Ziekenfonds**, Ijzerlaan 16, B-9000 Gent  
tel + 32 (0) 9 245 29 25 - info@vnz.be - www.vnz.be;
- **Onafhankelijk Ziekenfonds Securex**, Verenigde Natieslaan 1, B-9000 Gent - tel + 32 (0) 9 235 62 11 - fax + 32 (0) 9 235 64 85  
ziekenfonds@securex.be - www.securex.be.

## 3. General Practitioners

In the unhappy event of health problems, you can always turn to the Medical Centre for Students, where three GPs run a practice for students. They are well acquainted with the specific situation of students and are therefore ideally placed to deal with any medical problems you might experience. Every student is welcome!

Daily medical consultations from 9 am to 7 pm

- by appointment on working days: 9 am to 5 pm
- without appointment (from Monday until Thursday):  
from 5 pm to 7 pm; first comes first served basis.

There are no evening consultations during Christmas and Easter holidays nor in July and August

Consultations by appointment cost just as much as without, but avoid long waiting times. Appointments can be made **preferably during**

**office hours** via the reception desk 09 264 70 20 and during evening consultations via 09 264 70 20.

If you are not able to keep your appointment, please inform the doctors via the telephone numbers mentioned above.

Should you be too sick to go to the Medical Centre, you can always make an appointment for a house visit by phone. The GP will visit you after consultation hours.

As health care is not free, each visit to the GP has to be paid for. If you have proper insurance, you can recover the costs, though some of the medical costs may be charged to the patient personally (see above).

#### *Medical Centre for Students*

*Student General Practitioners (Studentenartsen)*

*Sint-Pietersplein 7 - 9000 Gent*

*tel + 32 (0) 9 264 70 20*

*[www.ugent.be/en/teaching/studysupport/medical](http://www.ugent.be/en/teaching/studysupport/medical)*

#### **For urgent medical help at night, in the weekends and on holidays**

Do you need a doctor at night

(from Monday to Thursday between 19h30-09h00),

during the weekend (Friday 19h00-Monday 07h00) or on a holiday?

There is one central phone number for you to call: **+ 32 (0) 9 236 50 00**.

Looking for a General Practitioner on call? Go to one of the permanent General Practitioner posts at Baudelokaai 7 or Martelaarslaan 305, Gent. At both posts, three General Practitioners are available day and night, weekends and holidays.

Check [www.huisartsenwachtposten.be](http://www.huisartsenwachtposten.be) for the general practitioner posts.

Take along:

- your Health Insurance Card
- your identity card.

#### **4. Dentists**

A list of all dentists in and around Ghent can be found in the section “*Tandartsen*” (dentists) of the Golden Pages ([www.goldenpages.be/search/Gent/Dentists.html](http://www.goldenpages.be/search/Gent/Dentists.html)), or at [www.tandarts.be](http://www.tandarts.be).

Dental care in Belgium is quite expensive, as only a small percentage of the cost is reimbursed by the health insurer for some treatments. In some cases there is no refund at all! For urgent dental care during the weekend or on public holidays (between 09h00 and 18h00) you can call the “wachtendienst Gent” at the central number 0903 399 690 to find out which dentist is on call.

Attention: calls cost 1.50 EUR/minute.

For dentists on call, you can also consult the website [www.tandarts.be](http://www.tandarts.be) (*wachtdienst > wachtdienst in uw buurt*).

## 5. Pharmacies

In Belgium, medication and certain health products are only for sale in pharmacies, whereas they can be sold in drugstores and supermarkets abroad. A list of pharmacies can be found in the section “Apothekers” (pharmacists) of the Golden Pages ([www.goldenpages.be/search/Gent/Pharmacist.html](http://www.goldenpages.be/search/Gent/Pharmacist.html)).

Pharmacies are usually closed on Saturdays and Sundays. A limited number of pharmacists are on duty during the weekend and at night for patients in urgent need of medication. In that case, however, an extra fee will be charged. A list of pharmacists that are on duty at night and in the weekend is displayed at every (closed) pharmacist. Addresses of pharmacists on duty can also be found in the newspaper and in free local newspapers.

Consult [www.apotheek.be](http://www.apotheek.be), click on “wachtdiensten apothekers”, fill in your postcode and you will see the list of the pharmacists on duty.

You can also call the ‘wachtdiensten apothekers’ at the central number 0900 10 500 to find out which pharmacist is on duty. Attention: calls cost 0.50 EUR/minute.

## 6. General Hospitals

A list of all hospitals can be found in the section “Ziekenhuizen” (hospitals) of the Golden Pages, which can be consulted electronically at <http://goldenpages.truvo.be/search/Gent/Hospitals.html>.

For other specific treatment, such as psychological help, legal problems and advice about different personal problems, please contact the social service or the International Relations Office at your host institution.

### Short list of General Hospitals in Ghent

AZ Maria Middelaes - Campus Maria Middelaes, Kortrijksesteenweg 1026  
tel + 32 (0) 9 260 60 60 - [info@azmmsj.be](mailto:info@azmmsj.be) – [www.azmmsj.be](http://www.azmmsj.be)

UZ Gent - Universitair Ziekenhuis Gent, De Pintelaan 185  
tel + 32 (0) 9 332 21 11 - [info@uzgent.be](mailto:info@uzgent.be) - [www.uzgent.be](http://www.uzgent.be)

Algemeen Ziekenhuis Jan Palfijn Gent, Henri Dunantlaan 5  
tel + 32 (0) 9 224 71 11- [info@janpalfijngent.be](mailto:info@janpalfijngent.be) - [www.janpalfijn.be](http://www.janpalfijn.be)

AZ Sint-Lucas Campus Sint-Lucas, Groenebriel 1  
tel + 32 (0) 9 224 61 11 - [info@azstlucas.be](mailto:info@azstlucas.be) - [www.azstlucas.be](http://www.azstlucas.be)



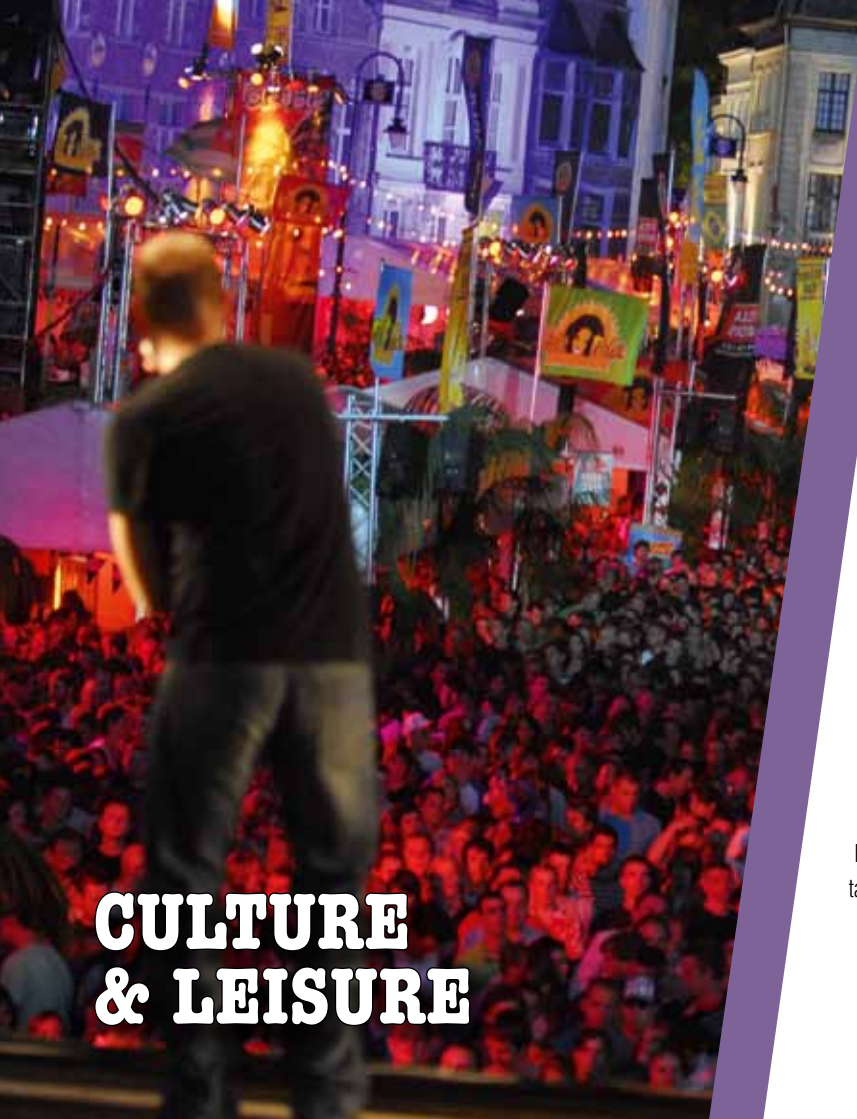
## **12-hour run**

*For the past 28 years, the 12-hour run (“de 12-urenloop”) has been one of the main items in the academic calendar of students in Ghent.*

*The 12-hour run is a sporting event in which some twenty teams of students compete with each other. The aim of the contest is to run as many laps as possible round the St-Pietersplein between 12h00 and 24h00.*

*Every year the special laps are worthwhile. In high heels, dressed in the funniest suits, waiters with fully-loaded trays trying to spill as little as possible, running backwards, walking like a duck... fun guaranteed!*

*The 12-hour run...not to be missed!*



# CULTURE & LEISURE

## 1. Cultural life

Day and night, Ghent is always quite alive! The city boasts a unique mixture of historical architecture and contemporary events, splendid renowned museums, theatres, opera and film. The city also offers a wealth of exhibitions and other cultural events such as the Gentse Feesten, I Love Techno, 10 days off, Flanders International Film Festival Ghent, the International Festival of Flanders and Gent Jazz Festival. Every five years, a huge botanical exhibition (the Gentse Floraliën) also takes place in Ghent, attracting numerous visitors to the city.

The “**Gentse Feesten**” (the “Ghent Festival”) is the biggest and most popular cultural festival in Europe. Every year, about 1.5 million people visit the festival! During the ten days of this multicultural happening, you can enjoy music, theatre, puppet players, street artists, etc. Nearly all street shows and open-air concerts are free.

More information can be found at [www.gentsefeesten.be](http://www.gentsefeesten.be). It takes place every year in the week of 21st July. The 2010 edition takes place from 17-26/7/2010, in 2011 from 16-25/7/2011.

The native of Ghent is a Burgundian bon vivant. And that is something you'll certainly see for yourself: the number of cafés and restaurants is virtually endless. To pick out just a few here would do a disservice to the others.

Take a look at the website [www.cafeplan.be](http://www.cafeplan.be), click on GENT. You'll find an inventory of all the cafés in Ghent.

If you want to know what's going on in Ghent, take a look at the event calendar on [www3.gent.be/evenementenkalender](http://www3.gent.be/evenementenkalender).

You can also surf to the Use-It website: [www.use-it.be](http://www.use-it.be)

Free city guides made by locals - Ghent.

Download the '**Map of Ghent for young travellers**': it shows sexy historical routes, party hotspots, specialist record shops, cheap overnight accommodation, the greasiest chip shops, cash dispensers, peaceful sunbathing spots, local cafés, unique comic stores, good museums and a great deal more.

Students enjoy cultural events in town at a **bargain price**. Buy a cheque book containing **5 cheques for only 10 euros**. In other words: go to a rock concert, a classical performance, a movie, a theatre play, the opera-house... for only 2 euros each!

Ask at the social services of your host institution or take a look at [www.studentingent.be](http://www.studentingent.be) – English - Leisure – Culture cheques.

## 2. Concert halls and theatres

September and October are traditionally the months of classical music in Ghent, since the **Festival of Flanders** ([www.festival-van-vlaanderen.be](http://www.festival-van-vlaanderen.be)) organises a wide range of concerts, mostly in historical buildings and churches. However, throughout the year various types of concerts are organised in the inner city.

A city as Ghent could not manage without some major theatres and concert halls:

- **Concert Hall De Bijloke**: classical music and other concerts.  
J. Kluyskensstraat 2 - [info@debijloke.be](mailto:info@debijloke.be) - [www.debijloke.be](http://www.debijloke.be);
- **NTGent**: the official Ghent drama company, based on 3 locations:  
Groot Huis, Minnemeers and Arca. Sint-Baafsplein 17  
[info@publiekstheater.be](mailto:info@publiekstheater.be) - [www.ntgent.be](http://www.ntgent.be);
- **Capitole**: theatre especially for musical productions.  
Graaf Van Vlaanderenplein 5 - [info@musicall.be](mailto:info@musicall.be) - [www.musicall.be](http://www.musicall.be);
- **Flanders Expo**: (trade) fairs, seminars, symposiums, product shows and corporate events, concerts, ice skating shows and indoor sports events. Maaltekouter 1, B-9051 Gent  
[info@flandersexpo.be](mailto:info@flandersexpo.be) - [www.flexpo.be](http://www.flexpo.be);
- **Kuipke**: indoor cycling track, but also concert & event hall.  
Citadelpark - [info@kuipke.be](mailto:info@kuipke.be) - [www.kuipke.be](http://www.kuipke.be);

- **Minardschouwburg:** multifunctional play house.  
Walpoortstraat 15 - info@minard.be - www.minard.be;
- **Handelsbeurs:** world music, jazz, singer-songwriters, ...  
Kouter 29 - info@handelsbeurs.be - www.handelsbeurs.be;
- **Backstage:** alternative & small theatre. Sint-Pietersnieuwstraat 128  
info@backstage-gent.be - www.backstage-gent.be;
- **Kunstencentrum Vooruit:** major travelling productions are usually staged here. Sint-Pietersnieuwstraat 23  
info@vooruit.be - www.vooruit.be;
- **De Vlaamse Opera:** the Ghent opera house.  
Schouwburgstraat 3 - info@vlaamseopera.be - www.vlaamseopera.be;
- **CAMPO:** drama company for young theatre producers, theatre and art house. Victorianieuwpoort vzw, Nieuwpoort 31-35  
info@campo.nu - www.campo.nu;
- **Intercultural Centre 'de Centrale':** music, theatre, film and culinary specials from all over the world - Kraankinderstraat 2  
decentrale@gent.be - www.decentrale.be.
- **Tinnenpot:** traditional theatre pleasure, perfect location for young and established performing artists.  
Tinnenpotstraat 21 - tinnenpot@pandora.be - www.tinnenpot.be

### 3. Cinemas

There are several cinemas in Ghent. All movies are usually shown in their original version with bilingual (Dutch-French) subtitles.es.

- **Kinepolis:** the large and commercial cinema.  
Ter Platen 12 - info@kinepolis.be - www.kinepolis.be;
- **Studio Skoop:** cinema showing more alternative movies.  
Sint-Annaplein 63 - info@studioskoop.be - www.studioskoop.be;
- **Sphinx:** small cinema with quality movies. Sint-Michielselling 3  
info@sphinx-cinema.be - www.sphinx-cinema.be;
- **Film-plateau:** cinema owned by Ghent University .  
Paddenhoek 3 - film-plateau@UGent.be - www.film-plateau.UGent.be.

In October 2010 (12-23 October), Ghent hosts the 37th Flanders International Film Festival ([www.filmfestival.be](http://www.filmfestival.be)), with several premieres and the presence of many international stars.

### 4. Museums and galleries

Ghent has many prominent museums and galleries. The S.M.A.K. is probably the best-known and the most notorious. But you certainly have to see the industrial archaeology in the MIAT too. You ought to experience the wonderful nostalgia of the Alijn House. And you should see the

impressive collection at the Museum of Fine Arts and the magnificent art nouveau collection in the Design Museum Ghent...

### Not to be missed!

- **S.M.A.K.:** Municipal Museum for Contemporary Art.  
Citadelpark - [museum.smak@gent.be](mailto:museum.smak@gent.be) - [www.smak.be](http://www.smak.be)
- **Design Museum:** Art Nouveau and Art Deco. Jan Breydelstraat 5  
[museum.design@gent.be](mailto:museum.design@gent.be) - [design.museum.gent.be](http://design.museum.gent.be)
- **MSK:** the newly restored Museum of Fine Arts.  
Citadelpark - [museum.msk@gent.be](mailto:museum.msk@gent.be) - [www.mskgent.be](http://www.mskgent.be)
- **MIAT:** Museum for Industrial Archaeology and Textile tools.  
Minnemeers 9 - [museum.miat@gent.be](mailto:museum.miat@gent.be) - [www.miat.gent.be](http://www.miat.gent.be)
- **Dr. Guislain Museum:** History of Psychiatry, outsider art.  
Jozef Guislainstraat 43  
[info@museumdrguislain.be](mailto:info@museumdrguislain.be) - [www.museumdrguislain.be](http://www.museumdrguislain.be)
- **Alijn House:** Folk Museum.  
Kraanlei 5 - [huis.alijn@gent.be](mailto:huis.alijn@gent.be) - [www.huisvanalijn.be](http://www.huisvanalijn.be).
- **Sint-Pietersabdij:** St.-Peter's Abbey Arts Centre holds prestigious internationally-oriented exhibitions every year.  
Sint-Pietersplein 9 – [drr.sintpietersabdij@gent.be](mailto:drr.sintpietersabdij@gent.be) - [www.gent.be/spa](http://www.gent.be/spa)
- **Wereld van Kina – het Huis:** The world of Kina: the House: unique fossil of pre-historic reptile, a splendid diorama room with native birds and a replica model of Ghent as it was 450 years ago, with sound and lighting effects.  
Sint-Pietersplein 14 – [kinahuis@gent.be](mailto:kinahuis@gent.be) - [www.dewereldvankina.be](http://www.dewereldvankina.be)

- **STAM:** City Museum Ghent - A heritage forum, a springboard to Ghent's other cultural attractions and a platform for an active heritage policy. STAM will be opening in October 2010.  
Bijlokesite - Godshuizenlaan 2 - [stam@gent.be](mailto:stam@gent.be) - [www.stamgent.be/en/](http://www.stamgent.be/en/)

## 5. Sports

### 5.1. Sports information centre of the City of Ghent

You want to move but you don't know where to start? Here you will get no-nonsense information on the sports facilities in the city: the "Sportlijn" (the Sports Information Line), tel + 32 (0) 9 266 80 00

*Address: Sportdienst, Zuiderlaan 13, 9000 Gent  
tel + 32 (0) 9 266 80 00 - fax + 32 (0) 9 266 80 10  
[sportlijn@gent.be](mailto:sportlijn@gent.be) - [www.gent.be/sport](http://www.gent.be/sport)*

### Top Gymnastics Hall and Top Sports Hall Flanders

Ghent has its own top sports arena (with an adjoining hotel). The ultra-modern Flanders Sports Arena has put Flanders on the map of indoor sports.

*[www.topsporthal.be/EN/start/](http://www.topsporthal.be/EN/start/)*



## 5.2. Sports cards

### **STUDIOO sport**

STUDIOO offers you a sports card that can be used between October 2009 and the end of April 2010. You can choose between several sports like badminton, taëbo, dance, volleyball, basketball, gymnastics, yoga and condition training. For only 15 EUR you can play these sports for free for a whole year. A card for one semester costs 10 EUR. You can buy this card at the social service of the University College for the Sciences & the Arts, University College Arteveldehogeschool and the Catholic University College Ghent.

[www.studioo.be](http://www.studioo.be)

### **Fit & Fun**

Sports Centre University College Ghent offers you a Fit & Fun membership at 25 EUR/year.

[www.hogent.be/sovoreg](http://www.hogent.be/sovoreg)

## 5.3. Sports facilities at the institutions

### **Ghent University**

**GUSB** - Ghent University Sports Centre, Watersportlaan 3, 9000 Gent  
tel + 32 (0) 9 264 63 14 - fax + 32 (0) 9 264 64 95  
sport@UGent.be - [www.ugent.be/en/facilities/sport](http://www.ugent.be/en/facilities/sport)

### **University College Arteveldehogeschool**

Sports Centre Arteveldehogeschool, Kortrijksepoortstraat 254, 9000 Gent  
tel + 32 (0) 9 269 60 66 – mobile + 32 (0) 474 49 23 31  
[www.sovoarte.be](http://www.sovoarte.be)

### **University College Ghent**

Sports Centre, Campus Schoonmeersen, Sint-Denijslaan 251, 9000 Gent  
tel + 32 (0) 9 244 79 20 - [www.hogent.be/sovoreg](http://www.hogent.be/sovoreg)

### **Catholic University College Ghent**

Sports Centre KaHo Sint-Lieven, Technologicampus Gent,  
Gebroeders Desmetstraat 1, 9000 Gent  
tel + 32 (0) 9 265 86 10 - [www.sovokahosl.be](http://www.sovokahosl.be)



## University College for the Sciences & the Arts

SoVo W&K, campus Sint-Lucas Gent, Hoogstraat 41, 9000 Gent  
tel + 32 (0) 329 95 92 - [www.sovowenksintlucas.be](http://www.sovowenksintlucas.be)

### 5.4. Swimming pools

- **Ghent University, GUSB:** Watersportlaan 3,  
tel + 32 (0) 9 264 63 14  
[sport@UGent.be](mailto:sport@UGent.be) - [www.ugent.be/en/facilities/sport](http://www.ugent.be/en/facilities/sport)  
open: Mon-Fri: 12h00-21h30, Sat: 09h00-12h00 / 13h30-17h30,  
Sun: 09h00-12h00
- **Municipal swimming pools:**  
[www.gent.be/eCache/THE/2/092.html](http://www.gent.be/eCache/THE/2/092.html)
  - Rooigem: Peerstraat 1, tel + 32 (0) 9 226 44 68
  - Rozenbroeken: Rozebroekslag 22-28, Sint-Amandsberg,  
tel + 32 (0) 9 228 68 62
  - Strop: Stropstraat 31, tel + 32 (0) 9 243 48 60
  - Van Eyck: Veermanplein 1, tel + 32 (0) 9 235 27 40

### Outdoor splashing at the Blaarmeersen

When the weather is fine, the beach at the Blaarmeersen Sports and Recreation Park is THE place to be. As well as a large lake for swimming, surfing, diving and waterskiing, there is also an athletics track, a roller-skating track, a skate park, a mini-golf course, football fields, squash

and tennis courts and the only four-star camping site in the Ghent area.

*The Blaarmeersen - Zuiderlaan 5 - tel + 32 (0) 9 266 81 70  
[www.gent.be/blaarmeersen](http://www.gent.be/blaarmeersen)*

### 6. Relax, chill out, cool down...

In Ghent, there are many parks where you can enjoy nature, get some fresh air or relax a little.

In the south of the city, you can find the Citadelpark, a haven of peace and tranquility. With its waterfalls, rockeries, flowerbeds and statues it resembles an English country garden.

Behind the municipal library you'll find the Koning Albertpark, which was completely redeveloped in 2006, providing it with extra-long benches, a playground, a modest skate park and a pétanque field.

On the St.-Pietersplein-site, the beating heart of our student city, there is a splendid garden with vineyard and ruins, a green oasis in the heart of the city.

Other places where you can chill: the Muinkpark, Park Groene Vallei, Sint-Baafskouter, Ledeborgse Scheldemeander, etc., and don't forget the Blaarmeersen Sports and Recreation Park, see 'swimming pools'.

### **The municipal nature reserve Bourgoyen-Ossemeersen**

Nature lovers will certainly appreciate the 570 acres of nature reserve, situated in the west of Ghent. Its open landscape consists of moist grasslands criss-crossed with ditches and canals... a true paradise for animals and plants! Visitors will certainly enjoy this piece of nature walking along its many footpaths.

*Municipal nature reserve Bourgoyen-Ossemeersen, Driepikkelstraat 32, 9030 Mariakerke (Gent) - [www.gent.be/bourgoyen-ossemeersen](http://www.gent.be/bourgoyen-ossemeersen)*





# IMPORTANT TELEPHONE NUMBERS

## IMPORTANT TELEPHONE NUMBERS

100 and 112 | urgent medical assistance and fire brigade

101 | police – urgent need

110 | Child Focus

09 266 61 11 | general phone number Ghent police

09 210 10 10 | Gentinfo (the Ghent information line)

09 236 50 00 | General Practitioners

0900 10 500 | Pharmacies with weekend and night duty 0.50 EUR/min

0903 399 69 | Dentists with weekend and night duty 1.50 EUR/min

106 | “Tele-onthaal”, a listening ear for urgent psychological needs

1207 | to find a subscriber's phone number in Belgium (in Dutch and English)

1307 | to find a subscriber's phone number in Belgium (in French)

070 245 245 | Detox Centre

09 240 34 90 | Burns Unit University Hospital (24/24)

02 649 95 55 | Suicide Prevention

078 15 10 20 | Drugsline: information about drugs, alcohol (12h00-21h00)

078 15 15 15 | Aidsphone: information about safe sex, HIV, aids, ...

0800 99 533 | “Holebifoon” (for gays, lesbians and bisexuals)

070 344 344 | Cardstop (in case of loss of credit card and Bancontact/Mister Cash)

88 | Ghent University Emergency Centre (inside Ghent University)

09 264 88 88 | Ghent University Emergency Centre (from outside Ghent University)

# SURVIVAL DUTCH FOR BEGINNERS

## Basics

hello	hallo ( <i>HAH-low</i> )
good morning	goedemorgen ( <i>GOO-duh-MORE-gun</i> )
good afternoon	goedemiddag ( <i>GOO-duh-MID-dahg</i> )
good evening	goedenavond ( <i>Goo-duhn-AH-vunt</i> )
good bye	tot ziens ( <i>TOT seens</i> )
How are you?	Hoe gaat het? ( <i>hoo GAHT hut?</i> )
Fine, thank you.	Goed, dank u. ( <i>GOOT, dahnk uu</i> )
Do you speak English?	Spreek je Engels? ( <i>SPRAYK uu ENG-uls?</i> )
I don't speak Dutch.	Ik spreek geen Nederlands. ( <i>ick SPRAYK gayn NAY-dur-lawnts</i> )
My name is...	Mijn naam is... ( <i>meyn NAHM is ...</i> )
What's your name?	Hoe heet u? ( <i>hoo HAYT uu?</i> )
I am from...	Ik ben van ... ( <i>ick ban van ...</i> )
Nice to meet you.	Aangenaam (kennis te maken) ( <i>AHN-guh-NAHM</i> )
I don't understand.	Ik begrijp het niet. ( <i>ick buh-GRAYP hut neet</i> )
How much does that cost?	Hoeveel kost dat? ( <i>HOO-vale cost dat?</i> )
Please.	Alstublieft. ( <i>AHL-stuu-BLEEF</i> T)
Thank you.	Dank je. ( <i>DAHNK yuh</i> )
You're welcome.	Graag gedaan. ( <i>GRAHG guh-DAH</i> N)
Yes	Ja ( <i>YAH</i> )
No	Nee ( <i>NAY</i> )
Sir	mijnheer
Miss/madam	mevrouw
Can I use your phone?	Mag ik uw telefoon gebruiken? ( <i>MAHG ick uu tay-lay-PHOHN ghuh-BROWK-kuhn</i> )
I need your help.	Ik heb uw hulp nodig. ( <i>ick HEP uu HULP noh-duhg</i> )
It's an emergency.	Het is een noodgeval. ( <i>hut IS uhn NOWT-guh-vahl</i> )
I'm sick.	Ik ben ziek. ( <i>ick ben ZEEK</i> )
I'm injured.	Ik ben gewond. ( <i>ick ben ghuh-WONT</i> )
I need a doctor.	Ik heb een dokter nodig. ( <i>ick hep uhn DOCK-tuhr no-duhg</i> )

## Time

### Time of the day

now  
later  
before  
morning  
afternoon  
evening  
night

### Clock time

one o'clock (when AM/PM is obvious)  
two o'clock (when AM/PM is obvious)  
one o'clock AM  
two o'clock AM  
noon  
one o'clock PM  
two o'clock PM  
midnight

### Days

today  
yesterday  
the day before yesterday  
tomorrow  
the day after tomorrow  
this week  
last week  
next week  
Monday  
Tuesday  
Wednesday  
Thursday  
Friday  
Saturday  
Sunday

nu (*NUU*)  
later (*LAH-tuhr*)  
voor (*VOHR*)  
ochtend (*OHG-tuhnt*)  
middag (*MID-dahg*)  
avond (*AH-vuhnt*)  
nacht (*NAHGT*)

één uur (*AIN uuhr*)  
twee uur (*TWAY uuhr*)  
één uur 's nachts (*AIN uuhr snahgts*)  
twee uur 's nachts (*TWAY uuhr snahgts*)  
tussen de middag (*TUHS-suhn duh MID-dahg*)  
één uur 's middags (*AIN uuhr SMID-dahgs*)  
twee uur 's middags (*TWAY uuhr SMID-dahgs*)  
middernacht (*MID-duhr-nahgt*)

vandaag (*vahn-DAHG*)  
gisteren (*GHIS-tuh-ruhn*)  
eergisteren (*AIR-ghis-tuh-ruhn*)  
morgen (*MORE-ghun*)  
overmorgen (*O-vuhr-more-ghun*)  
deze week (*DAY-zuh WAKE*)  
vorige week (*VOH-ruh-ghuh WAKE*)  
volgende week (*VOL-ghun-duh WAKE*)  
maandag (*MAHN-dahg*)  
dinsdag (*DINSS-dahg*)  
woensdag (*WOONS-dahg*)  
donderdag (*DON-duhr-dahg*)  
vrijdag (*VRAY-dahg*)  
zaterdag (*ZAH-tuhr-dahg*)  
zondag (*ZON-dahg*)

## Transports

### Bus and train

How much is a ticket to ... ?

Hoeveel kost een ticket naar ... ? (*HOO-vale cost uhn TICK-et nahr...*)

One ticket to ... , please.

Een ticket naar ... , alstublieft. (*uhn TICK-et nahr ..., AHL-stuu-BLEEFFT*)

A one-way ticket, please.

Enkele reis, graag. (*ANG-kuh-tuh reyss ghrahg*)

A round trip, please.

Heen-en-terug, graag. (*HAYN-an-trugh ghrahg*)

Where does this train/bus go?

Waar gaat deze trein/bus heen? (*WAHR ghaht day-zuh treyn/bus HAYN*)

When does the train/bus for ... leave?

Wanneer vertrekt de trein/bus naar ... ? (*won-NAYR vur-trekt duh treyn/bus nahr...*)

### Directions

How do I get to ... ?

Hoe kom ik bij ... ? (*HOO kum tik bey*)

...the train station?

...het station? (*hut stah-SYON*)

...the bus station?

...het busstation? (*hut BUS-stah-SYON*)

...downtown?

...het centrum? (*hut CEN-trum*)

...the youth hostel?

...de jeugdherberg? (*duh YEUGHT-hayr-behrgh*)

...the American/Canadian/Australian/British consulate?

...het Amerikaans/Canadees/Australisch/Brits consulaat?

(*hut ah-may-ree-KAHNS/kah-nah-DAYS/OW-STRAH-lees/BRITS con-suu-LAHT*)

Can you show me on the map?

Kunt u mij dat tonen op de kaart? (*KUNT uu may daht TOW-nuhn op duh KAHRT*)

[http://wikitravel.org/en/Dutch\\_phrasebook](http://wikitravel.org/en/Dutch_phrasebook)

## Accommodation

landlord

verhuurder

landlady

verhuurster

to rent

huren

to let

verhuren

the rent

de huur

a room

kamer

key

sleutel

furnished

gemeubileerd

electricity

elektriciteit

deposit

waarborg

monthly

maandelijks

lease/hire agreement

huurovereenkomst

deposit

(huur)waarborg

fire insurance

brandverzekering

inventory

plaatsbeschrijving

supplier electricity, gas, water

leverancier elektriciteit, gas, water

## In the shop

### Type of shops

a shop

een winkel

a bakery

een bakker

a bookstore

een boekhandel

a butcher's

een slager/beenhouwerij

a chemist's

een drogist

a hairdresser's

een kapper/kapsalon

a newspaper shop

een krantenwinkel

### What can you buy there?

bread

brood

chicken

kip

coffee

koffie

fish

vis

meat

vlees

a potato

aardappel

rice

rijst

tea

thee

vegetables

groente(n)

a price

een prijs

money

geld

## Personal pronouns

I

ik

you

jij

he

hij

she

zij

we

wij

you

jullie

they

zij

## Frequently used words

except

uitgezonderd

light

licht

heavy

zwaar

easy

gemakkelijk

difficult

moeilijk

left

links

right

rechts

pretty/nice

mooi

ugly

lelijk

sweet

zoet

sour

zuur

dark

donker

less

minder

more

meer

long

lang

short

kort

full

vol

empty

leeg

cold

koud

warm

warm

long

lang

small

klein

a table

een tafel

## COLOPHON

### EDITORIAL TEAM

Ghent University: André De Cokere, Kathelyne Vandecatseye  
University College Arteveldehogeschool: Anne Van Autryve, Petra Gillis,  
Elena Beellaert

University College Ghent: Sofie Taboureau, Kathleen Vanheule,  
Jean-Marie Werrebrouck

University College for the Science & the Arts: Sabine De Meester,  
Annelies Carbonnelle, Nathalie Vancker

Catholic University College Ghent: Hilde Lauwereys, Ellen Matthijs  
City of Ghent:

Marc De Meuleneire: Foreigners Registration Office

Gert Vandyck: student officer

### EDITORIAL COORDINATOR

Gert Vandyck, student officer, City of Ghent  
Sint-Pieterplein 14, B-9000 Gent  
studentingent@gent.be  
www.studentingent.be

### PROOF-READING

Kate Macdonald, Ghent University

### PHOTOGRAPHY

City of Ghent – Information service  
Jeroen Baeken

### LAY-OUT AND PRINTING

www.newgoff.be

### PUBLISHER

Rudy Coddens, local councillor for Education  
Botermarkt 1, B-9000 Gent

### SOURCES

*Ghent, dazzlingly authentic visitor's guide*, Text/ Conception  
Sweets memories, Els Veraverbeke, Het Huis van Alijn  
A bent for Ghent by ViZIT

Special thanks are due to Kate Macdonald of Ghent University for her  
revision work.

Print run: 6,000 copies

May 2010

